

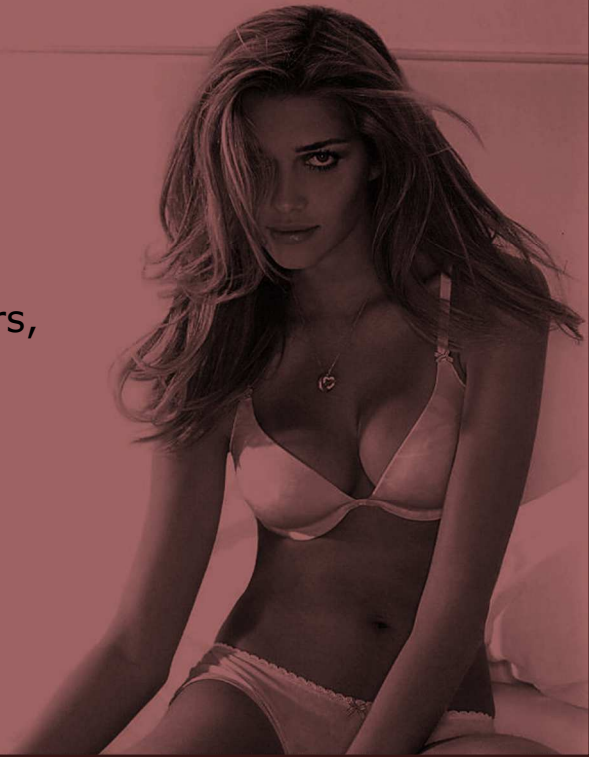
COLLISION COURSE



FORCE OF NATURE

THE WHOLE TRUTH FROM AN INDEPENDENT PERSPECTIVE from
National Organization Responding Against HUJE that seek to harm the Green Space Industry (NORAHG)

The golf industry is on a collision course with declining numbers of players, economic disasters, and anti-pesticide prohibitions



LARGE NUMBERS OF GOLF FACILITIES have become ABANDONED WASTE DUMPS.

HUNDREDS of GOLF COURSES SIT DESERTED – victims of the FORECLOSURE CRISIS, and golf's STEADY DECLINE in players.

In North America, over sixty per cent of all golf clubs may CLOSE DOWN or GO BANKRUPT – many facilities will be simply ABANDONED.

No one can buy or sell a golf facility, and owners are FRANTIC.

Who wants to buy a PESTICIDE-TREATED golf course facing IMMINENT ANTI-PESTICIDE BANS ?

The Billion-Dollar Golf Industry is NO LONGER FLOURISHING.



Golf Industry Collision Course

Who Wants To Buy
A Dead Golf Course
?!?!?!?

May 9th, 2012

Macleans.ca

Selected and adapted excerpts

MACLEAN'S

Macleans is a RESPECTED Canadian national weekly news magazine, reporting on Canadian issues such as politics, pop culture, and current events.

Collision Course !

The Destruction of the Golf Industry



Large numbers of golf facilities have become ABANDONED WASTE DUMPS.

Across the U.S., hundreds of GOLF COURSES SIT DESERTED — victims of the FORECLOSURE CRISIS, and golf's STEADY DECLINE.

When B.J. ran into the house yelping in pain, his paw bleeding, Lenny Leonov thought his 60-pound dog had stepped on some broken glass.

But when the brown and white boxer started convulsing and foaming at the mouth, Leonov rushed the dog to the vet.

It was too late.

B.J. had been BITTEN BY A RATTLESNAKE, and DIED in the emergency room.



Collision Course !

The Destruction of the Golf Industry

This wasn't Leonov's first brush with exotic animals at his suburban Florida home.

A year earlier, a six-foot alligator had to be removed from his backyard.

Leonov doesn't live in the jungle — he lives next to an ABANDONED GOLF COURSE.

His North Fort Myers home backs onto the FORMER Lochmoor Country Club.

It was shuttered in 2005 to make way for a lush new golf course, three condo towers, and a marina.

Then, the financial crisis hit.

The development was ABANDONED, another VICTIM of the U.S. FORECLOSURE CRISIS.

The golf course has since GROWN WILD.

According to Leonov —

It's so bad, the weeds around the water hole next to me are 12 feet high.

This POST-APOCALYPTIC SCENE is playing out across the U.S., where predictions of a boom in golf FAILED TO MATERIALIZE, leaving a trail of CLOSED GOLF COURSES — and thousands of angry neighbours — in its wake.



**HUNDREDS of golf courses have
CLOSED in recent years, many of them
tied to real estate development plans**

Starting in the mid-'90s, developers built thousands of new courses in the U.S., but the Internet bubble, 9|11 and the financial crisis, one after the other, RANSACKED AMERICANS' DISPOSABLE INCOME.

HUNDREDS of golf courses have CLOSED in recent years, many of them tied to grand real estate development plans, like the one behind Leonov's home.

According to Greg Nathan, Senior Vice-President of the National Golf Foundation, based in Jupiter, Florida —

Most of these golf courses were built to sell real estate with very little due diligence as to whether the golf course could survive on its own.

According to Bobby Weed, a Florida golf course designer —

We've got a black eye as an industry.



Collision Course !

The Destruction of the Golf Industry

**1500 golf courses will close
in the U.S. in the next 10 years**

Bobby Weed predicts another 1500 GOLF COURSES will CLOSE in the U.S. in the next 10 years.

Eventually, banks and mortgage lenders will take over these properties, explains Jim Koppenhaver, President of the market analysis firm Pellucid Corp.

But as the fight over ownership plays out, THOUSANDS OF ACRES OF GOLF GREENS, PONDS, AND CLUBHOUSES SIT ABANDONED, SLOWLY DECAYING, DRAGGING DOWN NEIGHBOURHOOD PROPERTY VALUES ALONG WITH THEM.

And those who bought property along the courses are forced to watch the formerly manicured lawns grow out of control, bringing a range of nuisances, from EXOTIC ANIMALS to ILLEGAL ACTIVITY.

In October 2011, Philadelphia police FOUND A MARIJUANA GROW-OP in a DESERTED GOLF COURSE in Cheltenham, a nearby suburb.



Thousands of acres of golf greens,
ponds, and clubhouses sit
ABANDONED, slowly decaying,
dragging down neighbourhood
property values along with them

A different weed problem is afflicting Marcia Gieck, a retired teacher in Colorado Springs, Colorado.

Her house sits just behind an **ABANDONED GOLF COURSE**.

A few years ago, her biggest complaint was the odd golf ball that used to land with a thunk in her backyard.

Nowadays, her yard, which sits next to a **DRY, BROWN FIELD AND A BOARDED-UP CLUBHOUSE**, has become a landing pad for **TUMBLEWEEDS**.

Last year alone, she removed 35 square feet of the stuff from her lawn.



Collision Course !

The Destruction of the Golf Industry

Many cash-strapped local governments don't have enough money to enforce by-laws against absentee land-owners.

Complex ownership disputes make the task even more challenging.

In some cases, however, community groups and governments have been able to raise enough funds to buy the ABANDONED GOLF COURSES and re-zone them for re-development, parkland, and even smaller courses.

In Florida, Royal Palm Beach, for example, is turning a DEFUNCT GOLF COURSE into a park featuring playgrounds, trails, lakes, and a driving range.

Bobby Weed, the Florida golf course designer, has found a niche market revamping MORIBUND GOLF COURSES, and is now applying similar re-development strategies.

His plans for future courses include smaller clubhouses, hiking trails, and ponds where people can fish, boat, and swim.


Developers must cater to the needs of the current generation, he says.

The children of baby boomers have less time and money than their parents, and little interest in golf.

With GOLF ON THE WANE, and the U.S. economy far from healthy, he's sure to have work for years to come.

This report from Maclean's Magazine is the second of two reports published in 2012 concerning the Green Space Industry.

See next segment.



The golf industry is on a collision course with declining numbers of players, economic disasters, and anti-pesticide prohibitions

Large numbers of golf facilities have become ABANDONED WASTE DUMPS

Unscientific Panic About Pesticides

Governments Should Think Twice Before Banning

On March 6th, 2012, MacLean's Magazine issued a report on the CARNAGE caused by the UNSCIENTIFIC PANIC against pest control products.

The Maclean's report was entitled ...

*Manitoba Should Think Twice
Before Banning Pesticides*

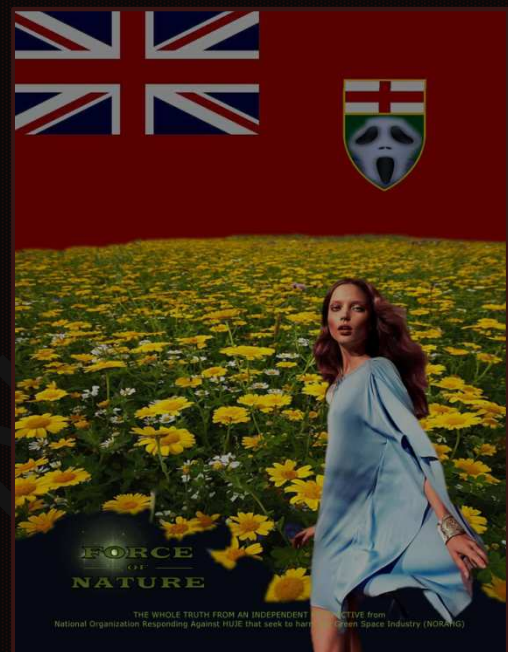
MacLean's is the RESPECTED Canadian national weekly news magazine.

MacLean's Magazine stated, in one form or another, that pest control products are SCIENTIFICALLY-SAFE.

MacLean's Magazine has stated that, essentially, any PROHIBITION against pest control products is NOT JUSTIFIED because STRICT REGULATIONS based on scientific research already PROTECT our health and our environment.

Every PROHIBITED pest control product has been CERTIFIED AS SAFE FOR RESIDENTIAL USE by the federal Pest Management Regulatory Agency of Health Canada.

Anti-Pesticide PROHIBITIONS represent a TRIUMPH OF SENTIMENT OVER SCIENCE.



Unscientific Panic About Pesticides



Governments Should Think Twice Before Banning

Anti-Pesticide PROHIBITIONS are VALIDATED not on the basis of scientific evidence, but rather a VAGUE MOCK UNEASE about chemicals in general.

NOT ALL PROHIBITIONS make for a healthier environment.

Do PROHIBITIONS provide a net benefit to society ?

There are NUMEROUS UNINTENDED CONSEQUENCES to Anti-Pesticide PROHIBITION.

[NUMEROUS UNINTENDED CONSEQUENCES = CATASTROPHIC CARNAGE]

There is little debate about the fact that ONTARIO LOOKS SHABBIER AND WEEDIER because of Anti-Pesticide PROHIBITION [i.e. Ontario looks like a GARBAGE DUMP.].

In ONTARIO, parks, sports fields, and home lawns have become WHOLLY INFESTED WITH DANDELIONS and a variety of other weeds, and there is NO practical way to remove them, other than hand-pulling.

In Highland Park, Illinois, Anti-Pesticide PROHIBITION was a DISASTER — WEEDS ACCOUNTED FOR OVER 60 PER CENT OF THE GROUND COVER, and sports fields were UNUSABLE — Highland Park RESCINDED PROHIBITION.

When it comes to pest control products, provinces like Manitoba can learn a lot from the experience of those who have gone before — if the goal is to reduce verifiable risks, promote a more natural environment, and encourage healthy activities, PROHIBITING pest control products SEEMS A STRANGE WAY TO GO ABOUT IT.

Collision Course

The Imminent Demise of the Golf Industry



Anti-Pesticide PROHIBITION has already DESTROYED the Modern Professional Lawn Care Industry in many jurisdictions across Canada.

It is NOW DESTROYING the Lawn Bowling Industry.

It will soon begin its DESTRUCTION of the Golf Industry.

Anti-Pesticide PROHIBITION was/is NEEDLESS, SENSELESS, MALICIOUS, and UNNECESSARY.

PROHIBITION is NOT NECESSARY since pest control products are GOVERNMENT-APPROVED, FEDERALLY-LEGAL, SCIENTIFICALLY-SAFE, PRACTICALLY-NON-TOXIC, and CAUSE NO HARM.

Any PROHIBITION against pest control products is NOT JUSTIFIED because STRICT REGULATIONS based on scientific research already PROTECT our health and our environment.

ALL PROHIBITIONS are 100 per cent Politically-Based and 0 per cent Science-Based.

Anti-Pesticide PROHIBITIONS represent a TRIUMPH OF SENTIMENT OVER SCIENCE.

The MAJOR SOURCE of exposure to pest control products is from FOOD SUPPLY, and NOT the Urban Landscape.

PROHIBITION is NOT necessary, and has led to CATASTROPHIC CARNAGE such as BUSINESS FAILURES and UNEMPLOYMENT, and even DEATH.

IN THE 9|11 ERA OF ANTI-GOLF TERRORISM ...

The Golf Industry is on a COLLISION COURSE with the BLACK DEATH of Environmental and Anti-Pesticide Terrorism !

Golf facilities WILL become ABANDONED WASTE DUMPS !

Collision Course

The Imminent Demise of the Golf Industry



The Anti-Pesticide Terrorists will ANNIHILATE the Golf Industry !

We Are Now Living in the 9|11 Era of Environmental-Terrorism Against the Green Space Industry — which includes the IMMIDENT DEMISE of the Golf Industry.

The PROHIBITION CONSPIRACY against pest control products has now attained NATIONAL proportions, and the provinces are FALLING LIKE DOMINOES.

The Professional Lawn Care Industry has been systematically ANNIHILATED by Anti-Pesticide Terrorists across Canada.

PROHIBITION has led to HORRENDOUS and CATASTROPHIC CARNAGE for businesses operating in the Professional Lawn Care Industry, in the form of IMMENSE LOSSES OF REVENUES, BUSINESS FAILURES, BANKRUPTCY, and UNEMPLOYMENT, and even HORRIFIC FINES.

The Golf Industry can eventually EXPECT THE SAME CARNAGE.

In virtually all Anti-Pesticide jurisdictions, the Golf Industry has been provided with an EXCEPTION STATUS, and its use of pest control products HAS NOT BEEN PROHIBITED.

The Golf Industry can eventually EXPECT TO LOSE ITS EXCEPTION STATUS.

The Golf Industry, because of the attitude of its trade association leaders — an attitude of denial, protectionism, and mock-dismay at any form of criticism — ignored the supreme historic opportunity to join forces with the Professional Lawn Care Industry, and LITIGATE against the forces of Anti-Pesticide Terrorist-Evil.

A failure to do so was LETHAL, and future generations will someday ask the question — WHY DID YOU NOT ACT ?

The SUBVERSIVE CONSPIRACIES OF ANTI-PESTICIDE PROHIBITION WILL NEVER END — and it will SPREAD to the Golf Industry.

Collision Course

The Imminent Demise of the Golf Industry



The Golf Industry is on a COLLISION COURSE with the LOOMING SHIPWRECK of Anti-Pesticide and even Anti-Fertilizer TERRORISM !

For the first time within collective history, it can honestly be said that there is NO LONGER A HOPEFUL FUTURE for anyone in the Golf Industry.

IN THE YEAR 2020 ...

- The game of golf is NO LONGER a flourishing Billion-Dollar-Industry.
- Canadian Cancer Society has succeeded in ANNIHILATING the Golf Industry.
- The Golf Industry is SEVERELY WEAKENED by aging and declining membership, falling revenues, over-saturated market, unstable economy, volatile weather, and ANTI-PESTICIDE SUBVERSION.
- Golf facilities are ANNIHILATED by Enviro-Lunatic LAWSUITS with FALSE ALLEGATIONS of pesticide and fertilizer pollution.
- Enviro-Lunatics SHUT-DOWN golf facilities under the PRETEXT of saving obscure and meaningless animal species like tadpoles and snakes.
- Enviro-Lunatics also SHUT-DOWN golf facilities under the PRETEXT of saving bees.
- ORGANIC PESTICIDE-FREE golf course maintenance DOES NOT WORK.
- Bethpage and Vineyard, once used as U.S. examples, are DISMAL FAILURES.
- Pest control products are PROHIBITED NATIONALLY, despite being INDISPUTABLY SAFE to use.
- Anti-Pesticide PROHIBITION in Anti-Pesticide countries like Denmark DESTROYS most of golf facilities.
- Integrated Pest Management and Green Alternatives are DISMAL FAILURES.

Collision Course

The Imminent Demise of the Golf Industry



- The ENTIRE Golf Industry has its PESTICIDE EXCEPTION STATUS REVOKED.
- Pest problems are TOTALLY UNMANAGEABLE without conventional products.
- The labour now needed for pesticide-free maintenance is STAGGERING.
- The concept of Brown Is Beautiful is also a DISMAL FAILURE.
- Golfers NO LONGER want to play on BROWN DEPRESSING UNPLAYABLE courses.
- Golf facilities can no longer offer BEAUTIFUL RESTFUL green spaces to its clients.
- Playing conditions are TOTALLY DISMAL at virtually ALL pesticide-free golf facilities.
- Only the VERY RICH ELITE golfer can afford GREEN HEALTHY PLAYABLE courses.
- Over seventy per cent of golfers ABANDON the sport.
- All golf facilities are considered as WORTHLESS investments.
- No one can buy or sell a golf facility, and owners are FRANTIC — who wants to buy a PESTICIDE-TREATED golf course facing IMMINENT ANTI-PESTICIDE BANS ?
- Golf facilities can NO LONGER AFFORD to pay the property taxes.
- In North America, over sixty per cent of all golf clubs CLOSE DOWN or GO BANKRUPT — many facilities are simply ABANDONNED.
- Superintendents are NO LONGER NECESSARY or NEEDED.
- The Multi-Billion-Dollar-Golf-Industry is ANNIHILATED.
- Large numbers of golf facilities become ABANDONED WASTE DUMPS.
- The Golf Industry succumbs to BLACK DEATH.



**The Demise of
the Golf Industry
Is Imminent**

N O R A H G

We are living in the 9|11 Era of Anti Pesticide and Environmental Terrorism where at least ONE SUBVERSIVE ACT OF TERROR is Perpetrated EVERY SINGLE DAY by enviro lunatics.

We are living in the DARK AGE OF ANTI PESTICIDE TERRORISM where sound science is trumped by FAKE SCIENTISTS, JUNK SCIENCE and UNVERIFIABLE SECRET EVIDENCE through FABRICATION, INNUENDO, and INTERNET RUMOUR — scientific research PROVES that pest control products CAUSE NO HARM and can be USED SAFELY.

NORAHG is the National Organization Responding Against HUJE that seek to harm the Green space industry.

NORAHG morally represents the VAST SILENT MAJORITY of people associated with turf and ornamental plant maintenance who are OPPOSED to Anti Pesticide PROHIBITION and the CLOSURE of green spaces under the RIDICULOUS PRETEXT of somehow « saving » the environment.

NORAHG is a NATIONAL NON PROFIT NON PARTISAN organization that does not accept money from corporations or governments or trade associations, and represents NO VESTED INTERESTS WHATSOEVER.

NORAHG is dedicated to reporting the work of RESPECTED and HIGHLY RATED EXPERTS who promote ENVIRONMENTAL REALISM and PESTICIDE TRUTHS.

Anti Pesticide HUJE are enviro lunatics and lawn haters who particularly DESPISE the golf industry — they are Hateful Underhanded Jokes as Environmentalists who have been WRONG FOR OVER 50 YEARS.

There is NO RECOURSE but LITIGATION against Anti Pesticide HUJE.

Another RECOURSE is to SEEK the CANCELLATION of GOVERNMENT GRANTS and REVOCATION of the TAX EXEMPT STATUS of Anti Pesticide Organizations.

HUJE should Get OFF Our grASS, and they should Roast In Hell.

NORAHG manages the Library of Force Of Nature Reports and References, which is a VAST ARCHIVE of REPORTS, MEDIA REFERENCES, AUDIO CLIPS, and VIDEOS on ALL Anti Pesticide Terrorist Acts of Subversion.

The purpose of this ARCHIVE is to provide information that will lead to a SUCCESSFUL LITIGATION AGAINST Anti-Pesticide Organizations.

All names, statements, activities, and affiliations have been ARCHIVED for the intention of eventual CRIMINAL CHARGES.

When CRIMINAL CHARGES for FRAUD and CONSPIRACY are laid, legal experts say that the ARCHIVE is sufficient to lead to a SUCCESSFUL PROSECUTION !

NORAHG also produces FORCE OF NATURE, reports that present THE WHOLE TRUTH FROM AN INDEPENDENT PERSPECTIVE about environmental issues, including anti pesticide terrorism.

FORCE OF NATURE is a series of reports destined for the green space industry, the environmental terrorist movement, governments, and the media, nationwide across Canada, the United States, and overseas.

FORCE OF NATURE is committed to SOUND SCIENCE, as well as ground breaking original reporting that informs, entertains, and creates real change.

The Force Of Nature Series of Reports — Agriculture • ALBERTA Conspiracy • Bee Colony Collapse Disorder • Bee Colony Collapse Disorder • Benefits of the Turfgrass Industry • Beyond Pesticides • Books That Screwed Up the World • BRITISH COLUMBIA Conspiracy • Canadian Cancer Society • Canadian Association of Physicians for the Environment • CARNAGE and Consequences of Lunatic Terrorist Prohibition • Controversial Prohibitions • Culprits of the Prohibition Conspiracy • Daffodils, Toxic Pesticide Treated Flowers Soaked Formaldehyde • Dating Services for Enviro Maniacs • David Suzuki Foundation • DDT and Our World of Politicized Science • Death and Illness (Alleged) • Departure Letters • Ecojustice Canada • Energy Sector • Environmental Terrorists UNMASKED • Environmental Terrorist Organizations • Enviro PROFIT • Environmental Defence • FAILURE of IPM, Pesticide Manufacturers, Prohibition, Trade Associations • Famous Quotations About Enviro Lunatics • Fertilizer TERROR • Food and Farming • Get Off Our grASS • Global Warming, The Scam of Our Lifetime • Glyphosate Herbicide • Golf Industry • Green Alternatives • Green Party • Halloween Terror • Happy Holidays • Health Canada • Health Concerns with Pest Control Products • Heroes Speaking Out Against Environmental Terror • History of Environmental Terror in Canada • History of the Turfgrass Industry • Letters to the Editor • LIARS and Lying Sacks of (Enviro Maniac) Cwap • Mock Advertisements • Mock Speeches • Myth BUSTING • NATIONAL Prohibition • NEW BRUNSWICK Conspiracy • NO Prohibition Exception for AGRICULTURE Industry • NO Prohibition Exception for GOLF Industry • NOVA SCOTIA Conspiracy • North America Free Trade Agreement (NAFTA) • ONTARIO Conspiracy, Haven For Environmental Terrorists • Ontario College of Family Physicians • Organic Golf Courses • Organic Maintenance • Organizations of the Prohibition Conspiracy • Pesticide Q & A (Questions and Answers) • Positive Waves (Interesting and Innovative Thinking) • PRINCE EDWARD ISLAND (PEI) Conspiracy • QUEBEC Prohibition •

N O R A H G

Quotations About Enviro Lunatics & Maniacs • Rachel Carson, The Queen of Junk Science • SASKATCHEWAN Conspiracy • Satire, Laughs & Insanity • Terror That NEVER Ends • TERROR Talk and Weasel Words • THE AVENGERS • The Environmental Factor • The FAILURES of Green Alternatives, Organic Golf Courses, BROWN Golf Courses, Integrated Pest Management, Pesticide Free Parks, and Pesticide Manufacturers • The Ontario Trillium Foundation • The Industry STRIKES Back • The Wilhelm Scream • The Wisdom of REAL Experts • Tukey TERRORISM • TWISTED Precautionary Principle • United States Enviro TERRORISM • UPDATES • VICTORIES Against Terrorists • Video, Audio, and Slide Shows • VIOLATING Federal Law • VIOLATING Prohibition • WARNINGS • Weapons of Ultimate Environmental Terror • Wind Power (Bogus) • 2,4-D

The information presented in FORCE OF NATURE has been developed for the education and entertainment of the reader by providing a sequence of events WITH COMMENTARY, striving for accuracy in history, politics, and science.

FORCE OF NATURE is TOTALLY INDEPENDENT and provides NO guarantee regarding accuracy or completeness. In no event shall FORCE OF NATURE be liable for any incidental or consequential damages, lost profits, or any indirect damages.

NORAHG also produces A LOOK AT, a series of reports providing TECHNICAL INFORMATION on issues such as Career Management, Golf Course Maintenance, Green Alternatives, Summer Stress, Turfgrass Pests, and Turfgrass Species.

Finally, NORAHG frequently responds to anti pesticide activists in LETTERS TO THE EDITOR in newspapers across Canada and around the world.

All information, excerpts, and pictures contained in FORCE OF NATURE, A LOOK AT, and LETTERS TO THE EDITOR were retrieved from the Internet, and may be considered in the public domain.

FORCE OF NATURE, A LOOK AT, and their various incarnations, was the brainchild of William H. Gathercole and his colleagues in 1991. Mr. Gathercole is now retired, although his name continues to appear as founder.

Here is a brief summary of Mr. Gathercole's career —

Fields of study — Horticulture/Agriculture, Mathematics, Physics

Alma mater — McGill University • University of Guelph • the first person ever to obtain university degrees and contribute to both the professional lawn care and golf maintenance industries

Expertise in — environmental issues and anti pesticide terrorism • turf and ornamental maintenance and troubleshooting • history of the industry • sales and distribution of seeds, chemicals, fertilizers, and equipment • fertilizer manufacturing and distribution

Notable activities — worked in virtually all aspects of the green space industry, including golf, professional lawn care, distribution, environmental compliance, government negotiations, public affairs, and workplace safety • supervisor, consultant, and programmer for the successful execution of hundreds of thousands of management operations in the golf and urban landscape, as well as millions of pest control applications • advisor, instructor, and trainer for thousands of turf and ornamental managers and technicians • pesticide certification instructor for thousands of industry workers • founder of the modern professional lawn care industry • prolific writer for industry publications and e-newsletters • first to confirm the invasion of European Chafer insect in both the Montreal region and the Vancouver / Fraser Valley region • with Dr. Peter Dernoeden, confirmed the presence of Take All Patch as a disease of turf in Eastern Canada • with Dr. David Shetlar, confirmed the presence of Kentucky Bluegrass Scale as an insect pest in South Western Ontario, and later, in the Montreal and Vancouver regions

Special contributions — creator of the exception status that has allowed the golf industry to avoid being subjected to anti pesticide prohibition • creator of the signs that are now used for posting after application • co-founder of annual winter convention for Quebec golf course superintendents • the major influence in the decision by Canadian Cancer Society to stop selling for profit pesticide treated daffodils • the only true reliable witness of the events of anti pesticide prohibition in the town of Hudson, Quebec • retired founder of FORCE OF NATURE and A LOOK AT reports

Notable award — the very first man of the year for contributions leading to the successful founding of Quebec professional lawn care industry, which served as a beach-head against anti pesticide activists in the 1980s and 1990s

Legacy — Mr. Gathercole and his colleagues ... designed and implemented strategies that reined anti pesticide activists to provide peace and prosperity for the entire modern green space industry across Canada • orchestrated legal action against anti pesticide activists in the town of Hudson, Quebec • launched the largest founding professional lawn care business in Canada • quadrupled the business revenues of one of the largest suppliers in Canada

Mr. Gathercole is now retired, although his name continues to appear as founder of FORCE OF NATURE and A LOOK AT reports.