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4.4

Weed Man



4.4

[170 Reviews](#)[Write a Review](#) [Add To Project](#)

Category :

[Lawn Maintenance](#)

Address:

11 Grand Marshall Drive Scarborough , ON M1B 5N6

Owner/Manager:

Steve Stronge



Weed Man

[telephone](#) [message](#) [Website](#)**Company Profile**

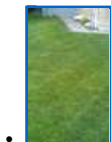
Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as...

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Reviews for Weed Man

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All 170 Reviews Only The 5 Reviews With Photos Sort Reviews by Photos First

[Weed Control](#)



[NOT HAPPY AT ALL!!! from Scarborough](#) | Nov 09, 2012

I used Weedman Scarborough in 2009 to try to combat weeds. By 2010 the weeds had not only multiplied, but we had a herb overgrowth problem from the previous owner that was compounded due to fertization. We began the process of digging up large parts of the lawn to resod. When Weedman asked if I wanted the service again in 2011 I said no, we are in the process of re-landscaping. Despite this they kept showing up and leaving bills. I called several times to tell them to stop and that I would... [read more](#)

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

I would ask that you call my office so we can attempt to resolve your account concerns together from 2011. Steve Stronge Customer Service Manager

0

[Weed control](#)



[Vivek from Scarborough](#)¹ | Nov 07, 2012

I contracted weed man some time in July to get rid of the weeds from my lawn, the biggest mistake I did in this year. They sprayed weed control, there was not much effect on the weeds, while the grass started looking unhealthy. I called them after two weeks and complained about the 'no effect' on weeds. Weed man returned back after couple of weeks and sprayed the weed control again. All the broad leaf weeds died down and the grass colour turned to brown-green. I thought soon it will become normal, but nothing happened. In an attempt to bring the grass back to green, watered the lawn on alternate days. Nothing happened, other than hiking up the water bill by three folds. Weed man followed their process very sincerely, spraying of third dose of weed control, slow release fertiliser, etc, etc. I noticed that the grass became thin and there was no growth, colour permanently changed to shabby brown-green. As part of their process, inspected the lawn and reported as, "thatch formed in the grass, so it need to be treated with aeration, thatch removal, etc, etc for an additional cost of over \$200, no word about the sick looking grass. Then, I decided to take the grass under my control.. Canadian Tire fertilizer and 'Weed all' helped me to retrieve the grass back to green. In the mean time Weed Man started annoying me with numerous phone calls on their recommendation for aeration and thatch removal etc. One day in October I called them and told, "Please do not make any visit to my Lawn" [read less](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Please contact my office so we can look into your account in detail and resolve this concern together.

0

[Work done](#)



[Upset client from Whitchurch-stouffville](#)¹ | Nov 01, 2012

They came to spray the lawns now there are more weeds growing. Also they left my gate open everything time they came. Constantly calling to UPSELL and I declined multiple times. Then on the last call they spoke to another person that answered my phone and NOT me!!!!!!! Confirmed in the phone call that was recorded that it was not me and still came to do the work and now I am left to pay the bill for work that I did not authorized. My name is on the account and no one else's, therefore they... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

At no time will Weed Man add any additional services to at customers account without authorization. When we call or we always ask for Mrs. or Mr. _____ of the household to discuss any additional services that might be recommended. If someone at the household answers your phone and declares themselves the Mr. or Mrs. of the household and orders an additional service than that service when applied to your property should be paid for. I do apologize if we left your gate open as this is part of our company policy to respect our customers properties as if it was our own. Please call my office to resolve your concerns.

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I think WEED GROWTH



[mike from Grimsby](#)¹ | Oct 29, 2012

I own and manage a building and decided to try the full service. SAVE your money because I only got more weeds and less grass. They said I should have called about the weeds?? I said does your staff not see that a treatment is required? Also they asked if I watered; I have a sprinkler system, lol. What a joke and WASTE of money. Never again!

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

I am dissappointed that you were not happy with the services we provided. Our technicians arrive on our customers property on the average about once a month. They will notice if there is a weed issue and will rush out your next scheduled weed control if needed. Please call my office to discuss these concerns. Please contact your local Weed Man office as I am sure they would like to resolve this matter as you are out of my territory .

0

weed control



[Jill Babcock from Dartmouth](#)¹ | Oct 29, 2012

We had weed man come for a weed spray on the lawns. The result was very disheartening. It didn't kill off the weeds at all. The outer edges turned black, but the roots all stayed and thrived. I called the company and did receive a callback the first time which I missed. Returning the call right away I didn't hear back by email or phone. I sent pictures of the yard to ask what should I do as the weeds didn't go down at all. I was under the impression more than the outer edges would die off. They needed to call back to explain my results to me. Now we've been told it takes a good 3 years to have it be successful. That's not what I was told in the beginning. We were definitely told all the weeds wouldn't be gone, but most would die off, and when they're ready to come back at the end of the summer, a second spray happens to help prep for the next year. 4 months later, still no return calls though I was contacting them and letting them know I maybe would pay half, as a truck did come to the house to spray, but certainly not the whole amount. After continual attempts and several 'urgent' letters from them which I called about instantly, they sent it to collections. It took 2 very angry phone calls at this time to get someone to reach me. When Kevin did call back, he said he didn't want to do "he said, she said", which made me feel more upset as a customer. He was only agreeable to me paying the half, which I did, though don't necessarily think the company deserves it. As a note to the company. When they say they're really busy and that's why they can't get someone in charge to call for months when a customer is upset, that's very bad customer service. This could have been fixed easily, I have no desire to have anything to do with them ever again. If you choose them, ask a lot of questions about realistic results, and the length of time before weeds will be under control. [read less](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

I am unable to respond to this concern as it is out of my area plesae refer to your weed man location to resolve these concerns.

0

2012 Lawn Care



[Michael Grey from Scarborough](#)¹ | Oct 25, 2012

After many phone calls and promises by the customer sales agent I decided to give them a try. They started their services with no problems but I can honestly say that I have more weeds and crab grass mixed into my lawn now, then ever. That combined with the constant harassing up-sell phone calls. I'll go back to doing my lawn myself and save my money. As far as I'm concerned there was no value provided for the price I paid.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

The only way to prevent weeds is to have a thick lawn. All weed controls have always been a contact treatment and always will be. When weeds stop and they are spraying them and they should turn black and die, if they don't or come back to life please let us know and we will advise to the effect of home change. Getting grass in a project treatment and can only be applied in April as a preventative treatment and there is no longer believe in hand sills or presence of the product. We do not look for a return where the information is recorded. The service that is included in our program is 100% expensive and a service we don't want to upsell our customers on as we don't know if you will need it until it grows in July. Once we know it has become an issue we would recommend it for the following spring. Please call my office to go over this in more detail please.

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[Weed Man services - very disappointed](#)



[Kim from Courtyce](#)¹ | Oct 10, 2012

We decided this year to let the professionals do our lawn for us so we can have nice looking grass. HUGE mistake! I am not sure what exactly they put on it but my grass is DEAD. We tried several times to get some help and discuss this issue with them but each and every time they found a way to blame it on us. Not sure what we did since they were the only ones treating our grass but its 100% not their fault and 100% our fault. We tried several times to talk to someone higher than the person... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

I have already resolved this concern by phone with my customer.

0

[2012 Lawn Care Program](#)



[Joanne from Vancouver](#)¹ | Oct 02, 2012

I paid for NTB and Spring-aeration-overseeding. I pre-paid. BIG MISTAKE. This company is a major EXCUSE KING- for poor service, and poor product. MOST importantly, my lawn is WORSE NOW. DONT use them. U will be disappointed

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

I only maintain the Scarborough area in Ontario this complaint has to be removed from my files and forwarded to the Vancouver Weed Man.

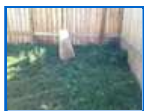
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[Weed Man lawn treatment](#)



[Tom from Bowmanville](#)¹ | Sep 29, 2012

First of all, it's absolutely ridiculous that a company like Weed Man doesn't have a customer service email contact. I purchased 8 treatments in early June and paid the \$250 fee up front. Since paying for the service, I have received 4 treatments. Considering it's nearly October, I assume I will not be receiving the level of service I paid for. Secondly, my lawn is actually much worse than it was before. I called your office a couple of months ago to voice my concerns, and was told that... [read more](#)



0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Please contact my office with your concerns so I can address these concerns directly please. Our email address is on every invoice we leave
Our customers and have they pay for, and have not received any
What does this company do with your services?

Any advice to offer fellow homeowners facing a similar project?

0 DO NOT GIVE WEED MAN A SINGLE CENT

Lawn Care



[R Singh from Pickering](#) ¹ | Sep 26, 2012

I am very frustrated with this company. I have so many weeds in my lawn that it is difficult to see the grass. I called them so many times but they don't care. I don't know what they spray. I will call then a weed grower rather than weed killer. They go on calling asking for more and more money. They called me today again. When I complained about the weeds they disconnected the phone, rather than listening and resolving the issues. I did a blunder mistake in hiring such people.

2 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

0 \$250.00

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Company Profile

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as Polyon Technology Fertilizer (exclusive only to WeedMan) and Fiesta weed control with free unlimited re-applications. We are so confident in our service we are also including a money back guarantee – if you're not satisfied with the results, just give us a call and we'll be out to resolve the problem. If we don't resolve it to your satisfaction, we will refund your money for that treatment.

If you are one of our many happy customers, why not take advantage of our customer referral program. Refer a friend for a Weed Man program and both you and your friends will receive \$25 toward your seasonal program.

Products & Services

Products

Polygon Fertilizer (exclusive to Weed Man), Fiesta Weed Control

Services

Lawn Care services that include Fertilizer, weed control, aeration, grub control, insect control, seed and feed and over seed.

Brands

Fiesta Weed Control. All brands are Government approved and environmentally friendly products are used.

Credentials & Financial Information

YEAR ESTABLISHED

1970

NUMBER OF EMPLOYEES

40

RETURN POLICY

We provide unlimited reapplications – as well as a money back guarantee.

PAYMENT METHOD

Visa, Mastercard, Cheque, Cash, Online banking.

LICENSES

Landscape Ontario Member PLANET (Professional LandCare Network) Pesticide Operator License - Minis

MEMBERSHIPS

Members of Landscape Ontario and IPM accredited

LIABILITY INSURANCE

Yes

WORKERS COMPENSATION

Yes

PROJECT MINIMUM

There are no projects too small for Weed Man.

BONDED

Yes

WRITTEN CONTRACT PROVIDED

Yes

WARRANTY TERMS

Government approved and environmentally friendly products are used.

In this week's newsletter: [Announcing the Best of Vancouver, Hamilton and SW Ontario Winners](#)

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