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4.4

Weed Man



4.4

[170 Reviews](#)[Write a Review](#) [Add To Project](#)

Category :

[Lawn Maintenance](#)

Address:

11 Grand Marshall Drive Scarborough , ON M1B 5N6

Owner/Manager:

Steve Stronge



Weed Man

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Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as...

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Reviews for Weed Man

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All 170 Reviews Only The 5 Reviews With Photos Sort Reviews by Photos First

[Trust the Professionals](#)



[Sana, Markham](#) ¹ | Jun 18, 2012

I am writing regarding the excellent service I received from one of your staff last night by the name of Nicole Powers. Although Nicole insists that she was just doing her job, Nicole's shown extreme professional approach, she was very polite, informative and caring and took the time to listen to my questions and provide detailed and thorough explanation. Now a day's it is rare to come across such excellent customer service, I hope that you will recognize and reward such commendable service. I... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

I do thank you for your kind words and taking the time to write this email. Once I received this kind email I forwarded it immediately to the sales Manager who made a point of addressing your positive words to Karen in front of the other staff members. Thank you for making a difference in one of our employee's days. Steve Stronge Customer Service Manager

10

[Lawn Maintenance](#)



[syed hyder in Richmond hill](#) ¹ | Jun 15, 2012

I caved in in 2011 after weedman's annual sales calling barrage every year. My goal was to get rid of weeds. They offered other services (fertilizer etc) that I didn't really care for. My goal was just to get rid of weeds. They promised that they will take care of my entire property (front, back and sides) without any limitation and that I can call them anytime to reapply the weed treatment. I have no evidence other than the sign that put on the front yard that they came and did the treatments.

My backyard is locked and no one ever saw them coming or spraying. I assumed that the fertilizer treatments were done (took their word for it) but I saw no results. I was waiting for their main show (the weed treatment). They had advised to leave the grass growing so that the weed treatment would be more effective. They were very late and the grass grew big and I had trouble with my neighbours that costed me money (he was tolerant of some building material I stored at the sides of my house) but then he demanded that I remove it as he was upset with the big grass and weeds on my front yard.) The building material was around \$300 and removal was around \$150. I had to dump the material to waste disposal. One day when I saw the sign of weedman had come so I thought that they had come and applied the much anticipated weed treatment finally. I did see some limited spots of weeds browning in the middle of the yard but most areas (near fences, front yard raised flower bed, sides of the house) were left. Those were the difficult areas and I was hoping to get those treated. when I called to complain, they said they would send a supervisor. So apparently the supervisor also came without being seen by anyone (there is always someone in my house as my retired parents and pre-school kids live with me and my wife doesn't work). He left a paper saying that the areas of my concern were not sprayed because they could stain trees/shrubs/fence/stones/gravel) etc and if I want those covered there is special process they use that will cost extra. I called again to clarify and complain that why I was not told about that when I signed up and the rep told me that they will send someone to rectify the situation and spray all the areas that I ask for. No one showed up and I just received the bill for three treatments (two totally fanthom) and one utterly useless. At that time, I called and cancelled the contract and decided not to pay anything as I have no evidence of their work. They kept calling trying to collect and to sell their services. They also kept sending bills with growing late charges. I told them that I would not pay as they breached the contract by not providing the services that were promised and expected. But they kept sending the bills and kept calling. After a year of annoying calls, they bloated the original \$165 charge (\$55 x 3 visits) to \$230 and then gave that bill to collection agency. Their letter says that it will be reported to Equifax and TransUnion. Now I see that as a bullying tactic and this whole thing/balance is tilted towards business favor. Is there a equivalent agency that consumers can use to counter these tactic from businesses. I know BBB rating is not that effective in stopping buisnesses from these kind of harrasing tactics. I don't want to go to small claims as the minimum amount is around \$500. I read that if the collection reports to credit agencies, then I can sue all parties (weedman, collection, and credit agencies if they refuse to open an investigation or remove the charge). This defence will cost them more than the \$165 charge that they are after. Anyway, I don't think a paltry charge like that from a lawn compnay can affect my credit store that much and affect my borrowing capacity from bank. Banks (for mortgages) look for overall rating and my record is sparkling clean over the entire length. Its their word (weedman with a bad BBB rating and numerous onlien compliants) against a otherwise flawless consumer credit record. Its just a matter of principle and I would not pay even if the amount is small and for services not performed and demanded through intimidation. Even though, it will waste my time, I am willing to do all the way to fight for this. [read less](#)

1 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

I am truly disappointed that you were not happy with our partial program we completed on your lawn in 2011. We applied 5 services on your property and 2 were at no charge. Each time we arrived at your household we left an invoice detailing the service that was completed and the special instructions that were required after the service was completed. These services were completed and invoices were left after each visit. I understand your concerns with the weed control results and when we received a call suggesting areas were missed we sent out a senior technician the very next day to check on your concerns. First, weeds were remaining and he setup a reapplication for you at no charge on June 10 2011. Second, he also advise that Weed Man is a lawn care expert and that most of your weed concerns that were addressed when Mr. Hyder called our office on June 9 were areas outside the grass and an Iron base Weed Control could not be applied in these areas as it would stain wood or

concrete. On June 15 we applied a summer fertilizer and a free weed control to the property to eliminate most of the weeds in the grass. From June 15 until October we called Mr. Hyder regarding his services, account balance and another summer inspection we did in July for Chinch bugs and never once received a call back into our office. We left over 13 messages in this time frame and countless statements were also sent out with no reply. My account receivables team put Mr. Hyder's account on hold in September because no payments had been made and we not able to get in contact with Mr. Hyder at all. I actually cancelled Mr. Hyder account in early October because we had no contact or return calls regarding his services, that were on hold since August 3rd and no payments. My office made every attempt to resolve this concern and finally almost a year later the account moved to a third party agency. I would like the opportunity to resolve your concerns and reduce your account balance A.S.A.P. Please call my office at 416-269-8333 and refer to your Home star account when calling. Thank you for your time and your feedback. Steve Stronge Customer Service Manager

0

[lawn care for fertulizer and weed control](#)



[SURINDER PAL SINGH](#) in *Richmond hill*¹ | Jun 14, 2012

I live in Richmond hill with big lot, 1.6 acre and every time i call Weed man , i get digffernt people > they cam epast year at my home but nevevr told us in advance when they coming and and every time I come home and see there is Invoice at the door> i get so many called from there differnt offices and they have no centralised system so that one franchise owner will know that you are their exsisting customer. You call their office to complain and you will get sales person t see you more. It sucks

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Hi Surinder, I am sorry to hear of your experience with Weed Man. If you can contact me on 416-269-8333 and ask for Steve Stronge, I will personally ensure you do not receive any further calls from Weed Man Scarborough.

0

[lawn care services,](#)



[R.Henry](#) in *Woodbridge*¹ | Jun 12, 2012

I was a customer with weedman for over 5 years. 3 years at my current property, and a couple years at my old house. I must say over the duration of their services I've seen almost no results. Last summer I spent endless hours on my hands and knees pulling out weeds! After switching providers , it was brought to my attention that I was paying for services I did not need. I am no where close to being a lawn expert, so I followed and took all recommendations made to me by the weedman representatives, with high hopes of achieving a healthy lawn. I was taken advantage of, my hard earned money was thrown down the drain on services that had little to no effect! I'm some what skeptical that they even did they services that I signed up for. At first I thought it was due to the chemical ban, and all the new regulations, but this year having switched to a dfferent provider I've been proven wrong. I must say that the string of bad reviews, always seem to be followed by tons of perfect scores. Another 'snake in the grass tatic' I guess! After dealing with weedman, I was turned off from lawn care providers, I felt they were all a scam, and that I was just wasting money. After viewing cbcs documentary, I realized that weedman have been notorious for their horrible practices, Canada wide... I would never recommend such a sneaky and unethical corporation to anyone. Having cancelled their services, I now recieve more calls than ever, weedman continue to throw "special promotions' my way in order to get my business back. Now that I've left weedman, my lawns in the best shape its ever been, and I wish I made the move years ago. A company that needs to publish fake reviews in order to win business, is not a company I would ever do business with. Goodbye weedman! [read less](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Hi R, I am sorry to hear you were unhappy with your Weed Man service and as mentioned below, our Homestars accounts is something we have only recently started monitoring and I assure you all reviews are from genuine Weed Man customers. If you care to discuss your issues further, please call my office on 416-269-8333 and ask for Steve Stronge, Customer Service Manager

1

Weed and Lawn Care



[Sarah in Scarborough](#)¹ | Jun 11, 2012

Buyer beware!! Does it make sense that there are so many 0's which are quickly followed up by 10's. Come on Weedman....stop bs's reviews and start changing your business practices. Stop focusing on upping your ratings with fake reviews, change your policies/practices and EARN REAL 10's!! I was a customer for YEARS. But every year the service has declined and my lawn is covered in weeds. I cancelled after the season last year but because they don't have "record of it" they are still... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Hi Sarah, I am sorry to hear you were unhappy with your Weed Man experience. I recommend any customers with issues to call me directly to discuss. As for our "fake ratings", our Homestars accounts was something we have only recently started monitoring and I assure you all reviews are from genuine Weed Man customers. Steve Strong - customer service manager - 416-269-8333 .

0

Backyard Weed Treatment



[Kathy Tudor in Toronto](#)⁶ | Jun 05, 2012

I took advantage of a recent group deal for Weed Man's services. I have a packyard the size of a postage stamp and I had so many dandelions. I would pull them up by the roots with my Fiskars weed tool, but they still kept coming back. Weed Man came once to treat the grass. They followed up with a call. I wouldn't have even known that they came had it not been for the little sign they left on my front yard saying they had put on a chemical treatment. I was told that the dandelions should have turned black and shrivelled up. They were still green. Weed Man came back and treated them again. They died and didn't grow back right away, but they do still grow back. Weed Man is relentless in trying to get people to sign up for a program for the whole season, but for a lawn my size, it's too expensive. [read less](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Hi Kathy. Unfortunately, there is no solution to getting rid of weeds 100%, they will always grow back. We were offering huge discounts for customers upgrading to a full programme after purchasing one of our online deals. If you would like to discuss this further please give me a call on 416-269-8333 and ask for Steve Stronge.

4

Lawn care service - fertilizing & weed control



[Liz B in Etobicoke](#)² | Jun 05, 2012

As observed by another poster, I too am very suspicious of the large number of 10 ratings on this site. I made the mistake of hiring Weedman (Scarborough) for lawn care last year. The result was that the weeds were worse than in previous years when we took care of it ourselves. In spite of repeated calls to complain and object to having to pay for a service that did not work, the company refused to honour their customer commitment and

has now put our bill out for collection. It's not that we refused to make any payment - we actually paid the first two bills which in our opinion compensated for the fertilization treatments (which truthfully I can't say were very beneficial for the lawn although in fairness it was a dry summer). I found their representatives defensive and I actually had one of their reps tell me that I shouldn't expect them to be able to kill all the weeds - my response was that I'd have been happy if some of the weeds were gone! We had weeds that we'd never had in the past growing in our yard. When we refused payment until we were satisfied, their tactic was to inundate us with phone calls in an attempt to pressure us into paying. At one point, we were receiving calls virtually daily from three different areas, including the sales group that was trying to get us to sign up for another year of service. Our experience with Weedman was that we actually found that the weed control killed the grass but the weeds thrived in it. Our back lawn is about 30% dead and we are still trying to battle the out of control weed problem that began last year before we can move forward and plant new grass. I would never recommend this company to anyone! [read less](#)

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
 Company Response:

What could this company do to help you're not satisfied with your experience with Weed Man. I would encourage you to contact me on 416-269-8833 and ask for Steve Strong. I am the customer service manager at our Scarborough location. I am completely dissatisfied.

Any advice to offer fellow homeowners facing a similar project?
 0 Do not hire Weedman for your lawn care needs.

[Lawn care services; weed spray](#)



[Shannon, Scarborough](#) | Jun 04, 2012

I wanted to offer a review of the services that your tech, Tom, provided for us yesterday. First, I appreciate that Tom called us on both Thursday and Friday to advise that he would be by, weather permitting, to perform the first blanket spray of our yard. He was very polite and courteous with both myself and my husband and presented himself well at the door when we met him on Saturday. When we asked about the state of the weeds in our yard (there are a lot!) he was honest and suggested that we... [read more](#)

0 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
 Company Response:

Thanks you for taking the time to leave your feedback Shannon. We really appreciate it. Weed Man.

10

[Professional, very informative](#)



[Tim, Whitby](#) | Jun 04, 2012

Our service Tech, Tom was very professional, very informative and did an outstanding job with the lawn care service he preformed on our lawn. It appears He is very knowledgeable in his field of work and we were impressed with the way he explained everything and made it simple for us. He should actually be recognized for his efforts in our opinion. We feel good people are hard to find these day's and we think you have a great employee in Tom, please recognize him.

0 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
 Company Response:

Thanks you Tim We appreciate your feedback. Weed Man

10

[A company that care about their services](#)



[Suzanne, Stoufville](#), ¹ | Jun 01, 2012

Glad that I have the opportunity to email someone at Weedman at this time. I must say that too many companies do not seem to care about their service. But I was happy with the service provided by Brendan yesterday. I did receive the call the day before to say that he would be coming out and then when he was here he took the time to tell me what applications were being done on this visit. He also took care with the application around my fish pond, which I appreciated, since I had just added... [read more](#)

0 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

Thanks for your message Suzanne. It's always great to get some feedback. Weed Man.

10

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Service Area

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Company Profile

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as Polyon Technology Fertilizer (exclusive only to WeedMan) and Fiesta weed control with free unlimited re-applications. We are so confident in our service we are also including a money back guarantee – if you're not satisfied with the results, just give us a call and we'll be out to resolve the problem. If we don't resolve it to your satisfaction, we will refund your money for that treatment.

If you are one of our many happy customers, why not take advantage of our customer referral program. Refer a friend for a Weed Man program and both you and your friends will receive \$25 toward your seasonal program.

Products & Services

Products

Polygon Fertilizer (exclusive to Weed Man), Fiesta Weed Control

Services

Lawn Care services that include Fertilizer, weed control, aeration, grub control, insect control, seed and feed and over seed.

Brands

Fiesta Weed Control. All brands are Government approved and environmentally friendly products are used.

Credentials & Financial Information**YEAR ESTABLISHED**

1970

NUMBER OF EMPLOYEES

40

RETURN POLICY

We provide unlimited reapplications – as well as a money back guarantee.

PAYMENT METHOD

Visa, Mastercard, Cheque, Cash, Online banking.

LICENSES

Landscape Ontario Member PLANET (Professional LandCare Network) Pesticide Operator License - Minis

MEMBERSHIPS

Members of Landscape Ontario and IPM accredited

LIABILITY INSURANCE

Yes

WORKERS COMPENSATION

Yes

PROJECT MINIMUM

There are no projects too small for Weed Man.

BONDED

Yes

WRITTEN CONTRACT PROVIDED

Yes

WARRANTY TERMS

Government approved and environmentally friendly products are used.

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