



Better Business Bureau®

In Mid-Western and Central Ontario

BBB BUSINESS REVIEW

THIS BUSINESS IS NOT BBB ACCREDITED

Weed Man ***

Phone: (416) 269-8333

Fax: (416) 269-5746

View Additional Phone Numbers

11 Grand Marshall Dr, Scarborough, ON M1B 5N6

<http://weedmancanada.com>

F On a scale of A+ to F
Reason for Rating
BBB Ratings System Overview

BBB Accreditation

Weed Man *** is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that lowered Weed Man ***'s rating include:

147 complaints filed against business

Failure to respond to 33 complaints filed against business.

15 complaints filed against business that were not resolved.

Overall complaint history with BBB.

BBB does not have sufficient information to determine size of business. BBB evaluation of business is based on rating formula's smallest size classification.

BBB does not have sufficient background information on this business. BBB made one or more requests for background information from the business. BBB has not received a response from this business and/or has not been able to verify information received from this business.

Customer Complaints Summary

[Read complaint details](#)

147 complaints closed with BBB in last 3 years | 48 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	24
Billing / Collection Issues	46
Delivery Issues	1
Guarantee / Warranty Issues	1

Problems with Product / Service	75
Total Closed Complaints	147

Government Actions

BBB knows of no significant government actions involving Weed Man ***.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Weed Man ***'s advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: 07/12/2001

Contact Information

- Primary Contact: Mr. Steve Stronge (Customer Service Manager)
- Maread
- Ms. Michelle Mooney (Office Manager)
- Simone- Customer Service
- Ms. Joanna Puchalski (Office Manager)
- Mr. Dennis Blair (Owner)
- Ms. Cynthia Humphrey (Complaints)
- Jessica Hadley (Assistant Manager)

Business Category

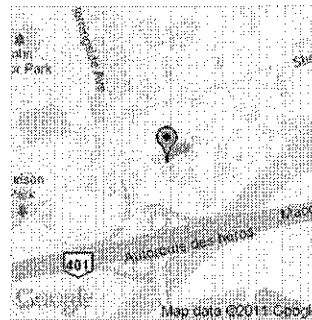
Lawn Maintenance

Alternate Business Names

Turf Management Systems, Weed Man

Industry Tips

Lawn Care and Lawn Care Services




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In Mid-Western and Central Ontario

WEED MAN SCARBOROUGH (AS OF FEBRUARY 3, 2012)

<http://www.bbb.org/kitchener/business-reviews/lawn-maintenance/weed-man-in-scarborough-on-1040887>



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Search For: Business Name, Type [e.g., "Plumbers"], URL, Phone In: (City and State or Postal Code) BBB Accredited

Mid-Western and Central Ontario BBB > Business Directory > Lawn Maintenance > Weed Man - Select Language -

BBB BUSINESS REVIEW Text Size

Overview Complaints Directions What is a BBB Business Review?

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QUICK LINKS
[File A Complaint](#)
[Industry Tips](#)

ASSOCIATED SEARCHES
Still searching? Find more businesses offering similar services.

FEEDBACK

RECOMMEND
Would you recommend this review to others?
Please Select:

SHARE WITH US

Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that *raised* Weed Man's rating include:

- > Length of time business has been operating.
- > Complaint volume filed with BBB for business of this size.
- > Response to 156 complaint(s) filed against business.
- > Resolution of complaint(s) filed against business.
- > BBB has sufficient background information on this business.

Customer Complaints Summary

156 complaints closed with BBB in last 3 years | 91 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	28
Billing / Collection Issues	49
Delivery Issues	1
Guarantee / Warranty Issues	2
Problems with Product / Service	76
Total Closed Complaints	156

[Complaint Details](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)