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[Weedman Canada: Lawn in worst condition ever](#)

by **Steve N.**

This was my first experience with Weed Man, fortunately it will be my last. In order to get my business they made a bold statement saying that they could care for my lawn better then I could. After calling them several times to deal with the increase in weeds, they came and applied another control chemical. This did not work, I called several more times and could not getting anything done about the problem. After having an employee ring the door bell wondering if Weedman could be employed to help with my weed infestation I indicated to him that they currently were. He was shocked and filled out a form for them to drop by and manually pull the weeds. This never happened, they kept delaying until cooler weather when they could apply chemical. My lawn has been in the worst condition it has ever been in and I will NEVER use weedman again.

Tags: [Complaints](#)

Published
by
[Reviews Canada](#)
on October 16, 2009
in [Weedman Canada](#)

Tags: [Complaints](#).
[« Popeye's Chicken Canada: Polite & Accept Coupons](#)
[Sears Canada Extended Warranty is Awful »](#)

62 Responses to "Weedman Canada: Lawn in worst condition ever"

[Feed for this Entry](#)

1.

[Q](#)

John Boni says...

[October 16, 2009 at 8:13 am](#)

Green Lawn is much, much worse!!!! They burned my brand new lawn, admitted to it, said they would fix it in the fall. Then the fall came and they did nothing!!!! I had to replace my lawn as a result.

2.

[Q](#)

BeeBee says...

[October 16, 2009 at 10:15 am](#)

Mr. Green is also a worse one. At first, they told you the first service was totally free that let you try their services (I thought, it's free why not), if you believed them and let them finished the first service. They will asked you money because you should pay the package price first, then you will have a free service. Second, Mr. Green kept calling for the money. You know what, I'm tired for this game!!!!

3.

[Q](#)

[Gerry](#) says...

[October 16, 2009 at 12:10 pm](#)

Call a locally based lawn company. Cheaper is not always the best. Buy quality.

4.

[Q](#)

Marylou says...

[October 16, 2009 at 1:15 pm](#)

to find a great lawn care company in your area ask neighbours for referrals

5.

[Q](#)

Cynthia says...

[October 16, 2009 at 1:26 pm](#)

People need to start realizing that applying pesticides to your lawn is only going to make it worse. Not only is it horrible for the environment, it's very unsafe if you have children or pets. Weeds grow because of specific problems in your soil. I suggest asking for low impact pesticides to be applied instead of the traditional strong chemicals they like to use. The don't like applying the low impact stuff because they have to come and apply it more often, but you'll be treating the problem and not just poisoning everything. Good luck everyone!

6.

[Q](#)

Lawn Man says...

[November 17, 2009 at 11:49 am](#)

^^^ Hello and welcome to last week. Pesticides are banned in Ontario. And weeds grown because of bare areas in your lawn. Not specific problems in your soil. And the comment of applying pesticides on your lawn is going to make it worse is retarded. Where do you gus come up with this stuff? But I would expect nothing less.

Thank you again for proving how much anti-pesticide people are ignorant. You guys get your way and have pesticides banned, even with all the scientific proof, proving that there is nothing wrong with radintional pesticides if handled and applied with care (aka a professional). Yet you are too out to lunch they have been banned since April, and you make a comment about asking them to use low impact pesticides.

7.

[Q](#)

Garden Lady says...

[December 22, 2009 at 3:38 am](#)

Weedman is horrible. Here's my experiences:

- (1) Spring Aeration: Booked early and prepaid for service in February. Didn't call to say they were coming (now April), so we didn't know to pick up kid's toys. They aerated over them! All these toys with aeration holes in them!
- (2) Top Dress & Overseed: Again, booked early and prepaid for service in February. Again didn't call to say they were coming (now May). Didn't know, wasn't in town and as a result seed didn't get watered! A complete waste of money.
- (3) Fall Aeration: Booked early and prepaid service in September (for October service). They came and this time they didn't aerate over toys. However, in February of the following year they start sending me overdue notices! And even though I gave them the posting date and amount, they were unwilling to revisit their files. Had to get the Better Business Bureau involved to resolve the issue!!

Moral of the story: NEVER use Weedman!

8.

[Q](#)

Garden Lady says...

[December 22, 2009 at 3:39 am](#)

Weedman is horrible. Here are my experiences:

- (1) Spring Aeration: Booked early and prepaid for service in February. Didn't call to say they were coming (now April), so we didn't know to pick up kid's toys. They aerated over them! All these toys with aeration holes in them!
- (2) Top Dress & Overseed: Again, booked early and prepaid for service in February. Again didn't call to say they were coming (now

May). Didn't know, wasn't in town and as a result seed didn't get watered! A complete waste of money.

(3) Fall Aeration: Booked early and prepaid service in September (for October service). They came and this time they didn't aerate over toys. However, in February of the following year they start sending me overdue notices! And even though I gave them the posting date and amount, they were unwilling to revisit their files. Had to get the Better Business Bureau involved to resolve the issue!!

Moral of the story: NEVER use Weedman!

9.

[Q](#)

islandlakes says...

[January 7, 2010 at 6:09 pm](#)

It only makes sense to me that the Weed Man will take quite a while to learn how to maintain healthy lawns. I would not call anyone who fought tooth and nail against legislation to reduce pesticides.

10.

[Q](#)

thatgengirl says...

[February 16, 2010 at 12:51 am](#)

Hey Lawn Man! Ever hear of DDT? Agent Orange?

11.

[Q](#)

Diddy says...

[February 25, 2010 at 2:04 pm](#)

having green luscious lawns shouldn't even be allowed in today's day and age. What a waste of water and the pesticides should be illegal but hey screw water and the environment as long as you've got that golf green lawn!

12.

[Q](#)

dave says...

[February 26, 2010 at 1:49 pm](#)

I agree with P.Diddy here!

The amount of fools around my neighbourhood who spent money getting their lawn done like it's important.

I thoroughly enjoy it when a dog takes a giant crap right in the middle of their lawn and they find it the following morning.

I hate those people

13.

[Q](#)

Sam says...

[March 17, 2010 at 6:47 pm](#)

I will have to say that there are benefits of having a green lawn. I hate seeing yellow ones, not only are they ugly they feel entirely different. Everyone is against pesticides and I understand why, but there have been changes and now organic solutions to weed problems. If you don't want to use a lawn service than don't, but no need to take poops on others lawn just because their lawn is prettier.

14.

[Q](#)

Weedman Ottawa Hater says...

[March 25, 2010 at 12:49 pm](#)

OK...so I would never use the weedman due to their constant and relentless pursuit of your lawn care dollar. I have received no less than 5 phone calls this spring and had 3 people come by my door. GO AWAY. I am not sure how many times I can say NO, or how much I need to threaten. I have been promised yet again from the receptionist (who says she is as high as I can go in Ottawa to lodge a complaint) that they will not phone or come by my home again. I am keeping a baseball bat at my front door just in case! How to keep your lawn nice - over seed many times during the season. Put down top-soil year after year and water (sorry I like to water my lawn - sue me!). The only problem we had was with Grubs and we took care of those bad boys with Nematodes and ...here we go again...water. Kills them from the inside out. Terrible way to go, but hey, better them than my lawn!

15.

[Q](#)

misspriss says...

[April 5, 2010 at 10:53 pm](#)

Dear all you people who dont like weedman!

weedman is the best lawncare company across canada! they arent that for no reason!...if a technician comes to your house and leaves a recommendation to do for your lawn you should do it to maintain the over all look and to help improve! weedman guarantees you a beautiful lawn! just help us help you keep it that way! they do have 24 hour service calls so call at any time to have a supervisor on your lawn the next day..also they offer unlimited re apps if it really didnt work could they afford to do soo many re apps for free?? NO! they r doing everything to the best of their ability to help you! DONT HATE APPRECIATE!

16.

[Q](#)

OxBaker says...

[April 6, 2010 at 5:19 pm](#)

"weedman guarantees you a beautiful lawn!"

What good is a guarantee if they don't honor it. Thier guarantee didn't seem to apply to the above posters. Glad I came across this thread. I was about to call weedman thank goodness we live in an age where word of these companies can ge around. Thanks all!

17.

[Q](#)

misspriss says...

[April 13, 2010 at 12:47 am](#)

we have over 280,000 clientel across the nation...find another company that can beat it bitches

18.

[Q](#)

lilgrl says...

[May 6, 2010 at 3:43 pm](#)

I have a feeling misspriss represents the Weed Man Company. First of all, my husband used to work for a local Weed Man and everything you have written is absolute B.S. They would have meetings in the morning about how to "screw" the customers out of more money because they KNEW their products did not work. Doesn't matter how many applications they put, it didn't work. Also, they would send out their employees to hand pick weeds because the SerraTor was so expensive that they didn't want to keep re-

using it. Which they didn't pay their employees for the hours worked hand pulling these weeds and the Ministry of Labour is now involved.

Secondly, I have not heard or read such unprofessionalism (it's a big word I know, but you can sound it out) in a person representing a company who's primary responsibility besides killing weeds is customer service. If you are an employee of Weed Man I would be very surprised if you are not fired and if you an owner, then you've helped a whole lot of people make the decision to NEVER call Weed Man for any services, lawn care related or otherwise.

And lastly, perhaps a dictionary or thesaurus should be used the next time you write anything down. Your spelling is terrible...(ie: "fallow" & "garuntee" are spelled "follow" & "guarantee").

19.

[Q](#)

misspriss says...

[May 15, 2010 at 4:07 pm](#)

lol funny because i wasnt writing on here to perfect my spelling i was writing on here to stick up for the company. they r very nice people and all u people need to follow up on our recomendations if you want the results we promise you and secondly i hope every word i wrote in here is wrong! we have 275,000 ppl across canada shut up and tell me what other company is number one on wait thats us!! thank you and AMEN!

20.

[Q](#)

misspriss says...

[May 15, 2010 at 4:09 pm](#)

we are the best and your jealous 😊

21.

[Q](#)

ilikeweeman says...

[May 15, 2010 at 4:21 pm](#)

weedman is a good company i agree with misspriss, i feel bad for her if she works there on the phone as she must put up with alot,. i have had weedman for 5 years and my lawn is amazing if i have a problem i call them and they come the next day...your lawn is a living thing right. if u go to the gym and get big u dont stop working out u keep going to keep it good,. if you stop taking lawn care or dont do the reccomendations then of course your going to be pissed, they really are nice people i went in to pay for my services and the office ladies are more than polite. thank you weedman ottawa

22.

[Q](#)

Dave says...

[May 15, 2010 at 11:52 pm](#)

misspriss, next time please wait more than 12 minutes before posting again under another fake name... oh and next time try to spell your company's name right you retarded child.

I will never use "weeman" (lulz) and I imagine anyone who reads this posting won't either!

POOP ON YOUR LAWN "WEEMAN"

23.

[Q](#)

A.J. says...

[May 16, 2010 at 8:36 am](#)

WeedMan is hopeless. I prepaid for all my services last winter as well. Their "weed care" product works only on dandelions and needs to be hand applied; the hundreds now on my lawn appear to be thriving and yes, I follow their recommendations to a T. They send 19 year old kids out to work on my acre property and they were here and gone in 15 mins... the company and their product is a joke. Beware of the WeedMan (Scarborough ON) and their empty promises. And trust me, I'm not jealous or don't care how nice they are... if their job is to keep my lawn weed-free, they fail.

24.

[Q](#)

weedman says...

[May 16, 2010 at 12:24 pm](#)

weedman has come to my house 3 times now to pull weeds they are a great bunch of people

25.

[Q](#)

WeedTech says...

[May 18, 2010 at 2:26 am](#)

AJ, the fact that our product Sarritor only works on dandelions isn't the fault of Weed Man. It's the strongest product legally available right now. If you want someone to blame for that, blame all the ecoheads who pushed so hard to have pesticides banned. There's a reason that Weed Man didn't want them banned - nothing else functions as well.

26.

[Q](#)

Brooklin says...

[May 19, 2010 at 3:35 pm](#)

misspriss and ilikeweeman must work with the incompetent idoits at Weed Man's Scarbrough location.

27.

[Q](#)

in the business says...

[May 20, 2010 at 3:31 pm](#)

Hi all, I just had to jump on this band wagon - I work for one of the companies listed above and I am surprised at the ignorance and stupidity of some of the employees of WEEDMAN - how can you sit there and comment on the reputation of your company when A) YOU CAN'T SPELL B) YOU SWEAR AND ARE VERY VERY UNPROFESSIONAL 3) YOU'RE IGNORANT.

As a Sales manager, I fully understand the pressure the lawn care industry is under to perform and be profitable under this pesticide ban. HOWEVER MY COMPANY WILL NOT DO IT ON THE BACKS OF OUR CUSTOMERS - WE DO NOT MAKE FALSE PROMISES, WE DO NOT USE ILLEGAL CHEMICALS AND WE DO NOT GUARANTEE THINGS WE CANNOT DO. I don't need to say which company I work for as this post is not about marketing or sales just simply a WARNING TO ALL FUTURE LAWN CARE CUSTOMERS - DON'T LET ONE BAD EXPERIENCE TAINT YOUR VIEW OF THE OTHERS - WE STRIVE TO BE THE BEST, WE ARE NOT THE CHEAPEST BUT WE ARE ETHICAL AND HONEST - IF THAT'S WHAT YOU ARE LOOKING FOR WE CAN HELP - QUALITY OVER QUANTITY - WEEDMAN IS THE BEST BECAUSE OF THE VERY SKETCHY & MISLEADING MARKETING CLAIMS THEY ATTEST TOO - IF YOU'RE LOOKING FOR REAL HELP AND A REAL SOLUTION I CAN HELP

☺ 'IN THE BUSINESS'

28.

[Q](#)

in the business says...

[May 20, 2010 at 3:32 pm](#)

PS - AJ WE CAN HELP!

29.

[Q](#)

misspriss says...

[May 21, 2010 at 12:34 am](#)

lol because its annoying and its gettin my point across....it worked right.....thats why when i did work for the weedman i was top closer.obviously i didnt swear at the customers...being mean and using profanity isnt in the let us amaze you script now is it....sorry im not perfect with my spelling i didnt know it turned into a spelling bee. anywas weedman is the best hands down

30.

[Q](#)

in the business says...

[May 21, 2010 at 1:16 pm](#)

Not a spelling bee sweetheart, just common sense. When you brag about a company, regardless of the company, you should make every effort to write and speak in GROWN UP sentences - no one respects or cares for the highschool texting queen who sold some lawn care and thinks she's awesome...

Honey, you didn't get you're point across, go back and read the entries, everyone is making fun of you - not WEEDMAN! You made it about your own stupidity not your companies and clearly you weren't that great if you dont' work there anymore now are you?

31.

[Q](#)

Miss Priss' Grade 3 Teacher says...

[May 21, 2010 at 1:55 pm](#)

She was always a challenge to deal with when it came to spelling. Miss Priss did end up passing the 3rd grade. I remember those 3 years fondly that she spent in my class.

32.

[Q](#)

Miss Priss' Grade 3 Teacher says...

[May 21, 2010 at 2:04 pm](#)

Oh my. Thats not a very good young lady.

Teachers Grade: F-

misspriss says...

[May 21, 2010 at 12:34 am](#)

lol because its annoying and its gettin my point across....it worked right.....thats why when i did work for the weedman i was top closer.obviously i didnt swear at the customers...being mean and using profanity isnt in the let us amaze you script now is it....sorry im not perfect with my spelling i didnt know it turned into a spelling bee. anywas weedman is the best hands down

33.

[Q](#)

Totoro says...

[May 21, 2010 at 2:41 pm](#)

My co-worker hired Mr Green and she said they killed her grass, and they had to come back and try to repair the grass.

I personally used Lawnman for a couple years for fertilizing and weed control, but it seemed to make the grass even worse. So I decided to only hire "Kollegiate" to do the core aeration, and I can manage to fertilize and pull weeds and over seed myself to save money. I think my lawn looks better than it did when I hired lawnman.

34.

[Q](#)

misspriss says...

[May 28, 2010 at 11:54 pm](#)

i work at the toronto weedman i got transfured from ottawa and im the best across the nation 300,000\$ sold this year as of jan 2010

35.

[Q](#)

Miss Priss' Grade 3 Teacher says...

[May 31, 2010 at 11:31 am](#)

My, my, my Misspriss. It seems to me that you haven't learned anything while in my class. The sentence should read as follows:

"I work at the Toronto Weedman office. I got transferred from Ottawa and I'm the best across the nation. \$ 300,000.00 sold this year as of January 2010."

Im sure your employer would like to know how their employee speaks to people on the internet. I'll be sure to send them a link and let them know.

If you need any further assistance in grammar, spelling, punctuation and capitalization of proper nouns etc, please let me know.

36.

[Q](#)

Say What says...

[May 31, 2010 at 4:35 pm](#)

Bhahahahahahahahaha!!!

37.

[Q](#)

JB says...

[June 1, 2010 at 10:37 am](#)

WEEDMAN is not the company it used to be. All they did was fertilize my weeds and I have more weeds now than I ever have had in the past. They lie on the phone-they lie to the better business bureau. Yes they came out and pulled weeds-like probably one percent of them. DON'T WASTE your money with this company. If you ask to speak to a manager they won't let you.

38.

[Q](#)

Angry in Ottawa says...

[June 2, 2010 at 12:59 pm](#)

Weedman Ottawa is a bunch of pushy bullies. The called and got my elderly mother on the phone. She listened to their services

and requested a quote to pass on to me as she was not the house owner and could not agree to anything. We did not receive a quote. A few weeks later a weedman guy showed up on the door and handed my mom a bunch of papers and left. She assumed it was the quote. When I got home I discover that it was actually a bill and that they had fertilized the lawn. We know that they could not have done the back yard as the dog was there and no smart person would go in a yard with her there. My mom called the next day to complain and again stated that we had not ordered any service and only wanted a quote. She was told someone would be sent to check it out. Some guy came out and told her the entire lawn had been treated. She told him that that was nice but that we did not want services and only wanted a quote and that she was not the home owner and could not purchase any services. We did not agree to have services at all. An hour later she discovered he had left the gate open and she had to run around the neighbourhood to retrieve the dog. In the following two weeks I received THREE notices of ORDER CONFIRMATION. This is AFTER they had already spread chemicals on my lawn. All three papers had different prices. We ignored it all as we had already told three separate Weedman Employees that we had not ordered any services. Last week my mom caught Weedman getting ready to apply yet another round of chemical on our lawn! She managed to stop the kid and told him that if anyone from Weedman showed up again she would call the police for trespassing. Two days later the retention department called to ask how they could get out business back (I guess you have to threaten them with calling the police to get them to take you seriously). Again it was explained that no services were ever ordered and that we found it very unprofessional and disturbing that Weedman would just show up and spread chemicals. Then yesterday I got an automated collection call - They have the audacity to expect me to pay for services that I never ordered and were illegally applied. I called customer service who said that the person who came to the house confirmed that their services were rendered and we should pay up - they would not credit the account. They insisted that my mother authorized the services. I told them that she had not, was not a liar, and was not the owner of the home so could not have booked services anyway. I was hung up on. I called back again and again until I managed to get an office manager (they lie when they say they have no one more senior to send your call to). She indicated that she will review the 'recordings' and get back to me the end of this week. At this point I do not care how much it costs me but I will be fighting this charge to the bitter end. I hate that kind of bullying pushy marketing. It is now my mission in life to make sure everyone knows how vile a company this is.

39.

[Q](#)

Angry in Ottawa 2 says...

[June 3, 2010 at 8:56 pm](#)

misspriss says...

we have a 75% renewal rate

No, you don't.

misspriss says...

i work at the toronto weedman i got transfured from ottawa and im the best across the nation 300,000\$ sold this year as of jan 2010

\$300,000 at \$300 per customer equals about 1000 out of 3 million people. That's less than 1/30 of 1%

That's pitiful...

40.

[Q](#)

Gajendra says...

[June 10, 2010 at 4:47 am](#)

Nice review. Well written article and good to communicate that one to others. I am a professional blogger and working in the brand analytics area. I hope more good reviews from your side.

Email- gajendrapurbia@gmail.com

41.

[Q](#)

in the business says...

[June 10, 2010 at 3:34 pm](#)

Oh Miss priss look what you started! You're barely coherent enough to pull 3 sentences together but I bet your skills at manipulation, lying, and bullying are perfected.

As we can see from your prior posts you're definitley a liar - I quote ".....thats why when i did work for the weedman i was top

closer.obviously " So do you or do you not work there? I wouldn't be surprised if the higher ups at Weedman caught wind of this post and fired your sorry butt. Now you work there and your the best! Wow... you definitley fit in with your company's culture don't you? LIE, MANIPULATE, BULLY, INTIMIDATE, and MISREPRESENT the facts! Surprise, surprise!

Again, as a long time manager with a large lawn care company I am well aware of the tactics Weedman uses - I will not use this site as a blatant marketing ploy but ANGRY IN OTTAWA - let us help your mom!

Good luck in your job hunt miss priss, perhaps you should go back to school, I see your grade 3 teacher on here - I'm sure he/she remembers you very well as someone with your skills and abilities would most certainly stand out in a classroom of children... Here's what I suggest - go get your highschool diploma (or finish grade 8 first), get someone to help you with a resume (because clearly you need it!) and find a real job!

in the business!

42.

[Q](#)

nameless says...

[June 13, 2010 at 9:21 pm](#)

^^^ very classy "in the business" you sure have represented your company quite well. Belittling and arguing, and publicly bashing the competition. That should get you tons of customers. Anyhow, Weed Man lawncare is the largest most successful lawn care operator in the country. 300,000 clients. Not all are going to be happy. ALL companies makes mistakes. We now have a pesitcie by-law in ontario, until the introduction of Fiesta, Sarritor was the only means of controlling weeds. Does it work? yep. As good as 2-4-d? nope. Thats the big problem. The gap between what the homeowner expects and what ANY lawncare provider can actually do is larger then ever. Sorry but completely weed free lawns are a thing of the past. And it will take a few years before this will become acceptable. Till then lots of lawncare companies with fold and close there doors, and weed man will survive and emerge stronger then ever. Most lawn care packages are in the \$300 range. For that \$300 weed man was providing 6 services, unlimited free re-applications, unlimted service calls, free weed pulling. Most companies were offer NOTHING for weed control. If you had weeds, the answer was "sorry thats the way it is" Weed man stepped up to the plate the best they could considering the circumstances that they had NO control over (i.e pesticide ban). With all telephone sales miscommunications happen. Angry in Ottawa you have every right to be upset. And i hope it all gets worked out. Weed Man renews its customer base at over 70% year over year, even last year. they also generate roughly 10% of their buisness through referrals from existing clients. So they ust be doing something right.

43.

[Q](#)

nameless says...

[June 13, 2010 at 11:26 pm](#)

One last thing. In most instances the are 2 sides to every story and in the middle somewhere is the truth.

44.

[Q](#)

Sheri says...

[June 18, 2010 at 1:54 pm](#)

This was a great post - may I recommend something to those out there who want to take care of your weeds.

Get off the couch, buy a \$5 weed pulling tool from your local hardware or gardening center, grab a garbage bag, get outside and get some fresh air and pull them out yourself!

You'll save a ton of money and get some exercise as well.

Just sayin'!

45.

[Q](#)

donna says...

[June 19, 2010 at 8:07 pm](#)

'Get off the couch,"

LOL! wrong crowd to preach that too!

46.

[Q](#)

Wrong Target says...

[June 22, 2010 at 9:53 am](#)

Hi Miss Priss...er Nameless.

You're attacking the wrong person. The missy prissy was using foul language coupled with a lack of attention to detail and basic grammar rules. She was bashing the competition and other posters in fact long before "in the business" arrived on this thread. At least "in the business" can communicate with proper sentences and spelling.

THAT isn't the way to represent your company. I think "in the business" did just fine.

47.

[Q](#)

Nameless says...

[June 22, 2010 at 6:13 pm](#)

I am 100% not Miss Priss. And although I do concur that she was way out of line, she is probably a late teens early 20's call centre rep. I am also pretty sure that anyone with a head in their shoulders knows she does not represent weed man in any way. Weed Man employs close to 3500 people through out Canada and although I will not dispute the fact she may have worked there, she does not represent the company. However...."in the business" is a manager. And I would not expect that type of behaviour from someone with his title. Weed Man will never make everyone happy, but there are 100's of thousands of customers they do make happy. And I can assure you they will do their very best each and everytime and now that the product Fiesta is available, they will be able to once again provide not only a green thick healthy lawn, but one that is basically weed free.

48.

[Q](#)

in the business says...

[June 29, 2010 at 3:25 pm](#)

Thanks Wrong Target, and to Nameless, clearly you're employed by Weedman - and feel the need to defend and refute the comments made by one of your employees. I am not bashing the competition, simply stating the facts, no where did I say the name of my company as I do not feel the need to make this a blatant sales pitch.

I am well aware of the ban, the products, and the solutions in place for weed management. I'm also aware of the tactics WeedMan uses as many of our customers have left the company due to the bullying tactics they use on more than just ONE customer. Angry in Ottawa indeed has a right to be this angry, this is not the first time, and I'm certain not the last we will here such complaints from them.

I also agree with 'nameless' in that there are 2 sides to every story and I'm sure we all have examples - but the true test is this - my company does not have a website dedicated to customer complaints - ghosting lawns, harassing the elderly etc. Google Weedman complaints and there is page after page, and as a prior Weedman customer I am well aware of the type of service they offer.

Many products for weed control are coming, and the company with the right people and best ethics will succeed - I've seen Weedman's marketing, I've seen the blatant lies and the lack of results.

I see that 'nameless' will continue the typical blogging bullying by using name calling and inaccurate statements. I would like anyone who reads this back and forth to check out the FIESTA website - it will NOT give you a weed free lawn, and in fact controls ONLY broadleaf weeds, can only be used in temperatures under 30 degrees, and can only be sprayed TWICE per year or will cause burns and damage to the lawn. Not surprising that someone defending Weedman would have inaccurate statements in their defense - have a look at what the promises are from Weedman and their FIESTA marketing - "we'll spray, reapply as many times as necessary?? Really, the label states NO MORE THAN 2X PER YEAR... so how many times is necessary, and you'll still be left with the clover, the crabgrass, the black medic....etc.

Thanks for listening, my preference is to use my education, my knowledge and my ability to get through a post without personally attacking anyone (well, I stand corrected, Miss Priss sort of had that coming... :-)) and just simply putting the FACTS out there. And as a manager, that would seem the professional and responsible thing to do. Perhaps you should take note 'nameless.'

☹️ Thanks all! And remember, educate yourself, check out the competition, and read the fine print. No product is the be all, end all under this ban - and I agree with Sherri - hand pulling is THE BEST WAY!

49.

[Q](#)

Nameless says...

[June 29, 2010 at 5:22 pm](#)

You dont have to say the name of your company to bash weed man although I am 98% sure i do know who you are and work for and if you push my buttons enough I will have no problem stating that fact on this public forum. But hey, if your company is as great as you say they are and you feel you have done a great job in representing them you should 0 problem stating that for yourself. Maybe you should use it as a sales pitch, because you are getting run over by the "competiton". Again, I'll state when you have 300,000 customers canada wide, no matter how hard you try not everyone will be happy. I think its also important to note that all weed man franchises are individually owned and operated by different people, therefore should not be lumped togther. Internet complaints hold alot of validity. Also less then 500 complaints out of 300,000 clients. less then .01 percent? You should beleive everything you read on the internet. Sorry you are talking to a real professional with a real education, so i won't stoop down to your level of name calling. I never once said "weed free" I said "basically weed free". For someone who only replies based on "facts" you should get yours straight.

1. Crabgrass is not a broadleaf weed. It is a weed grass and could not be controlled by traditional herbicides but was controlled by a premergent herbicide known as dimension. Now corn gluten is the best remedy.
2. Traditional herbicides such as killex were ineffective over 28degrees C and Fiesta is effect up until 30c. not sure why this is bad? Fiesta works on ALL broadleaf weeds, medic, clover,creeping charlie. etc. Tested, proven. case closed.
3. Fiesta can be sprayed as many times as nessecary, but the label states 2 times per year as a precaution. My understanding is they are currently in the process of having that removed from the label by years end. We have applied numerous times to single areas within weeks of each other with no buring only weeds dying. tested, proven, case closed.
4. Feista is more effective and has less restrictions as far as application then killex or herbicidies of the sorts ever did. The only issue thus far is the cost.
- 5.Hand pulling is not the best way, as it leaves a very big bare spot (for more weeds to grow in), and for weeds such as clover and the like, hand pulling and getting the root is near impossible.

Anyhow, im sure you already knew all of this, and just made some typing errors.

Good luck with your business. For the record I do not work for weed man but I am also " In the buisness" and like to consider my self at least "aligned" with them

50.

[Q](#)

Nameless says...

[June 30, 2010 at 10:02 am](#)

and lastly, some of what you are saying could be used in court as slander "ghosting lawns, harassing the elderly etc. Google Weedman complaints and there is page after page, and as a prior Weedman customer I am well aware of the type of service they offer" so becareful my friend

51.

[Q](#)

in the business says...

[July 12, 2010 at 6:59 pm](#)

Interesting points nameless... threatening but interesting. A forum is meant to engage coversation and debate, I don't recall belittling you in my post but people read what they would like and that's okay.

It is quite evident you are a professional with a real education, eloquent speech, the ability to speak without swearing - however don't mistake yourself for the only educated person on the web - I also am a professional with an education 'so be careful (be careful is 2 words by the way) my friend'

I will address your points here:

- 1) I'm aware that crabgrass is a grass - however many companies speak to crabgrass as a 'controllable weed' - which it is not. No where did I state that it was by the way, I used a 'blanket' statement, which you should be comfortable with as you seem to have painted me with that brush.
- 2) Killlex, Round Up, and Par III were great - but gone - Fiesta DOES NOT control black medic or creeping charlie - and for someone so adamant to correct the errors you may want to delve a little deeper into the research. We've been reviewing, testing, and re-testing this product since it came to market - we've seen the following:
 - a) Dandelion, plantain, thistle - great results, blackening of the broadleaf, down TO the root (FIESTA does not kill the root of the plant and in some cases it may grow back)
 - b) Clover has been hit and miss, we've seen re-growth within days in some casesTESTED-PROVEN - case is still open as far as I'm concerned.
- 3) You've put it down over and over against the recommended use instructions? Interesting that in FIESTA's own testing they've shown burning and residual blackening of the turf due to the high iron concentration - there's a reason it's on the label.
- 4) Hand pulling is indeed the best if you do it properly - by the proper tool and a small bag of black earth (don't buy cheap - it may contain what you're trying to eliminate) - once the weed has been pulled, if you have managed to remove the taproot (which most good tools will) you may be left with a loonie sized hole - mix some seed with your earth and put into the hole... wow - new grass germinating instead of the weed!

It's nice to know you've come so passionately to the defence of a company you don't represent or work for. Oh and be careful about your slander comments, perhaps you need to check the definition carefully (here is the legal definition just in case "defamation by oral utterance rather than by writing, pictures, etc.") It's only slander when untrue - I'm sure 'angry in Ottawa' would attest to Weedman's sales tactics and having been a 'victim' of ghosting from Weedman I would happily represent that as FACT not fiction.

Thanks for your educational and well thought out response. I'm glad we could clear some of these facts up! Now as a professional I have far better things to do with my time than play this petty back and forth game!

Enjoy your time arguing with strangers on the internet!

For those who've had a bad experience with lawncare just remember BUYER BEWARE - not just for Weedman, but for all lawncare companies, do your own research and spend your money wisely!

Kindest Regards! In the business is out!

52.

[Q](#)

hahaha says...

[July 22, 2010 at 1:28 pm](#)

this site is funny. everyone is doing what they possibly can to make every one happy. but things have changed so quickly no one was ready for it give them time and be patient im sure they will do something amazing soon 😊

53.

[Q](#)

weedguy says...

[July 26, 2010 at 7:43 am](#)

do not belive, weedman airated all over your kids toys (making holes in them) maybe airated around them and the dirt on on your toys is more logical thing to say. weedman is in times if trouble but only because of the new lawn care band. IF you want to blame someone for the way your lawn looks, blame your local government.

54.

[Q](#)

Wrong Target says...

[July 28, 2010 at 10:40 am](#)

I'll ignore the obvious spelling errors in "weedguy"'s post (believe, aerate, ban) but I need to correct who someone could blame.

The Province of Ontario instituted the province wide ban on Earth Day 2009. Since then many people have been up in arms because there has been an increase in the amount of weeds on peoples property.

<https://www.premier.gov.on.ca/feedback/feedback.asp?Lang=EN>

Here is where you can send feedback to Dalton McQuinty about the pesticide ban, cell phone ban, pit bull ban (notice our

government spends more time banning things than actually doing anything to help our economy - (\$20B deficit, debt rising) and anything else you'd like our Premier to hear.

55.

[Q](#)

[weedman customer](#) says...

[August 30, 2010 at 6:06 pm](#)

The weedman is helping me get rid of my weeds
<http://home.cogeco.ca/~jmunro4/weedman/index.html>

56.

[Q](#)

[offweedman](#) says...

[October 17, 2010 at 9:53 am](#)

One day in July, 2010, a teenager knocked my door and said he need help to finish his reseach fro his homework, if I can sign on his interview list then I can help him. He showed me a piece of paper with WEED MAN as the title on the top, there are only about ten people's name and signature, phone number on it, nothing else, no contract or any agreement. The kid looks so skinny and poor, at the beginning, I didn't want to do it, However he kept begging me. So I gave him my nick name and nick name signature. However I refuse to give him my phone number. When he kept asking me about my phone number, my husband came back from the driveway, the kid ran away.

Then my nightmare started.

A day after one week. I saw a bill left on my door. It said the weed man fertilized my lawn and ask me to pay their bill about \$60. My family never asked any service from WEED MAN and we always do the lawn ourselves.

I called the phone number on the bill, the woman named Sandra who answered the phone, She said sorry about the bill, and the service will be cancelled. So I thought this is the end, but it is not.

Yesterday, Oct 15, 2010, I received a bill from weed man, it said I was late of paying the \$60 billing. And they added \$2 penatly on it. So I called WEEDMAN again, Sandra answer the phone again. She was so rude and talked over me when I try to get a word in edgewise and informed me that there were no supervisors above her that I could speak to. She said I have to pay the bill, otherwise they will sell it to collection. Then she hung up the phone. When I called her again, she hung me up again and again. So I said I need talk to you, if you don't want to talk it through the phone then I will go to the address on the bill and talk to the people in your company. Then she transfered me to a woman, who said she is Sandra's manager and she was so rude and talked over me when I try to get a word too. I guess this is the conversation manner of everyone in WEEDMAN. The manager threatened I am harassment her employer, and she will call the police if I call them again!

So now I can not call them and ask anything about this bill. What should I do? This bill has my home address and my last name. Luckily it doesn't have my offical name, and WEEDMAN don't have any other my personally information. (I didn't offer to them, but I am not sure if they will steal it from somewhere else) If they sale my bill to collection company, then does that affect my credit, since they have my home address and last name?

57.

[Q](#)

[Wally Burnie](#) says...

[October 29, 2010 at 9:18 pm](#)

Hi to all readers;

I have used Weedman for years with good results. The current ban on certain products I totally endorse, keep the environment healthy. The few weeds that are missed I dispatch with the appropriate tool but don't bother filling the hole, my bootheel closes it and new grass soon covers the bare spot. Expensive, maybe, but not out of reach for most of us, I'm 90 years young and pensions aren't all that lucrative, but the cost of this service doesnt flatten me or my overworked wallet. So I say to Weedman, keep up the good work and I've already paid for next year. Nice to keep the young guys earning money while they learn, most of us did the same thing and I am thankful to the companies that gave me the opportunity. To most of you complainers, maybe all the facts aren't presented, answers from Weedman would be interesting, and to those who have never ran a business, believe me, mistakes do happen, don't get mad, just phone the company and discuss the problem, I'm sure they would have rectified any fault of theirs.

Sincerely,

Wally Burnie.

58.

[Q](#)

j says...

[November 4, 2010 at 6:44 pm](#)

There seems to be a lot of back forth over certain things

1. Crab grass IS a manageable problem. Cut the lawn higher (I know people who like it at 1.5-2" try 3") so seeds DON'T germinate. If you have a prior history of crab grass, add an application of corn gluten meal about one month prior to the expected time the seeds start germinating. This SLOWS the germination process to the point most plants will not have time to generate new seeds for next year. Without new seeds, the crab grass life cycle is interrupted and you will see less of them. Black medic as a problem weed is quite ridiculous. High cut heights and proper watering will prevent this from growing. Do you notice the first place you see both these weeds? Right next to hot driveways/sidewalks etc. The heat causes them to germinate.

2. Sarritor/Fiesta. I have tested both of these and together they work moderately well but in both cases COST is the main issue, as it is only cost-effective with spot applications. And with Fiesta, the dosage and timing is critical. People who used to use 2-4 D w Mecoprop/Dycler with little regard for the correct amount who still got good results have trouble using Fiesta.

3. To the person saying they aerated over toys. Not likely. The aerators I've used over the years can be jammed up/chain fall off from just running over some blackberry vines or even English ivy planted in borders. Why deliberately destroy things they can just go around? The cores from most aerators go flying off to one side when you make sudden turns with it.

4. Completely weed free lawns didn't exist even with 2-4 D. Why? You treat a grass area and that kills the weeds growing. Step ahead 1 month and there are weeds again because they germinate from seed into a plant large enough to see in that time.

5. Certain areas with bans verses certain nearby ones without seems to result in people doing it themselves at night. Im all for a ban but so far it means the companies that prosper are the ones willing to cheat.

59.

[Q](#)

j says...

[November 4, 2010 at 6:58 pm](#)

Another problem I see from time to time is when your call someone to work on your lawn but neglect to tell them it was recently installed.

Why is this this important?

When the turf is cut to be removed, most of the roots are gone. Before the lawn is healthy enough to withstand most use, it will have to regrow all of that. Most turf farms grow their sod on river valley bottoms with a lot of clay in it. This clay will prevent the grass from solidly re-rooting itself and creating a barrier to moisture. This lawn will need aeration, and possibly top dressing with a more porous media. You need to say that because the fertilizer you need is VERY different from a standard turf blend.

What does my lawn look like?

Very good. It looks shabby due to its high cut height but weeds are very few especially in the rear where I watered most of this summer. The front is weedy but still good looking

60.

[Q](#)

John says...

[November 15, 2010 at 12:56 pm](#)

To the Weedman Windsor customers.....CANCEL your being ripped off on purpose with products no being mixed properly to save cost. The manager in Windsor doesnt care. He thrives off ripping people off and thinks hes untouchable. To top it off he rips off employees,customers discriminated against everyone, race, gender and choice of life...so feel free if you want to waste your money from a company who doesnt really care about the customers only there profits then so be it. WEEDMAN windsor is a RIP-OFF. And remember when you pay 60 dollars per fertalizer it only cost the company 18 dollars a bag and one bag does 2-6 houses....Your Choice....

I recommend finding a company that actually cares about your lawn and not your money

61.

[Q](#)

j says...

[February 4, 2011 at 8:59 pm](#)

The above person is rather incorrect. Companies get a discount on fertilizer because we buy TONS of it at once. There are cheap ~\$25 for 55 lbs fertilizer mixes. The poor results speak for themselves.

Certain specialized mixes can cost upwards of \$40 per bag. The most expensive job I ever charged for a fertilizing was \$100 for an area that formed part of a traffic circle that was done for a local business who cleaned and trimmed it as a project and was a circle of grass about 300 feet across. Typical jobs run around \$50 and are COMPLETELY GUARANTEED.

I see some people use those \$30 spreaders. A proper application should be within %10 of the recommended rate. The average homeowner probably can't do it this accurately. It takes practice!. My spreader costs \$600! And can be calibrated to within 5%. Do people in Ontario wonder why phosphorous is now banned? I visited my uncles place near a lake and I watched people apply fertilizer RIGHT UP TO THE WATERS EDGE, AND EVEN ALLOWING PRILLS TO LAND IN THE WATER. These were all homeowners. I also went for a few rounds of golf with him and asked some of the people who worked there about this. One told me that if someone on staff did that there, they could get fired.

For him to make comments like the ones above regarding certain businesses borders on libel.

As a company owner, I take pride in the work of my company. I like hearing from customers that their lawn is great to look at and to use. I also like hearing that something may be wrong and to come have a look at it and to "make it right."

62.

[Q](#)

j says...

[February 4, 2011 at 9:14 pm](#)

PS Diddy is in fact somewhat wrong in his remarks.

While it does require some watering etc to get a good lawn, you don't need a hose out every day. One or two waterings per week, totsalng an inch will do it.

And don't think by replacing a lawn with concrete/asphalt/hard landscaping that you are doing nature any favors.

Lawns and other vegetation mediate water flows in urban areas. More runoff from asphalt and concrete basically means more runoff carrying pollutants into creeks and storm sewers. Lawns filter out such contamination AND return the water to the ground, where it belongs, not a storm drain.

Hard landscaping can reduce the maintenance but not eliminate it. Weeds will still grow up from it. Also hard landscaping is not very flexible. Many people I know have turned parts of a lawn into vegetable gardens. Easy to do with a lawn. I added one myself last year. It would be a challenge in a hard landscaped area as usually the soil is removed and denser, infertile fill is added.

Also, a lawn makes a good area for recreation. In the event you need to do home renovations, hard-scapes usually don't make great staging areas, and don't recover well from being used as such. Lawns do much better all around.

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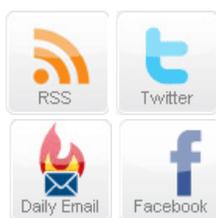
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