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4.4

Weed Man



4.4

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Address:

11 Grand Marshall Drive Scarborough , ON M1B 5N6

Owner/Manager:

Steve Stronge



Weed Man

[telephone](#) [message](#) [Website](#)**Company Profile**

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as...

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Reviews for Weed Man

Show:

All 170 Reviews Only The 5 Reviews With Photos Sort Reviews by Photos First

[weed control, fertilizer](#)



weeds under control! | [carolc in mississauga](#)² | Mar 10, 2009

Weed Man has serviced our lawn for the last few years. We use their fertilizer and weed control service, applied 4 times per year. i am impressed that they are going to be going envirnmentally friendly without pesticied use in 2009, and pulling weeds by hand. Great customer service.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
10 \$200.00

Weed Control



Weed Control Not Controlled | [Mardi in Rexdale](#)¹ | Feb 27, 2009

Time and again they said they were bringing a new product, a natural one, but the product didn't come in and we got the regular weed care instead. It almost seemed that they were bringing weeds instead of getting rid of them. They do offer to come again if you are not satisfied, to their credit, which we did not take advantage of out of frustration.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
4 \$250.00

Weed service



Weedman Scarborough has gone down hill! | [Jeff Unionville](#)¹ | Feb 03, 2009

Prior year service was pretty good. Since new pesticide went in they have become cash hungry. Trying to upsell, without results. I had called them 3 times to cancel - they did not and continued to 'visit' without results - no customer service...just cash grab - be warned stay away from these guys.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
0 \$1,000.00

Weed control and lawn fertilizer



Weed Man killed my lawn | [Mike, Etobicoke](#)² | Jul 14, 2008

I have been a Weed Man customer for the past two years, but due to a continuing poor quality of service, I will not be renewing my contract next season. I have several major complaints about working with Weed Man, here are just a few: [1] Weed Man oversells themselves enormously. From the moment I ordered just one basic service, I was constantly being pressured to order costly additional services. I've often had to fend of multiple calls

from Weed Man in the same week trying to sell me a service that I had already said "no" to several times. [2] Weed Man likes to show up without warning. Weed Man supervisors and technicians typically do not notify you when they enter or leave your property. So, unless you happen to see them walking around your yard or unless they leave a notice in your mailbox trying to sell you more services, you may never know that they were there. If it's important to you that someone call before coming to spray your lawn, then you have to let the call centre know. Also make sure you tell them that you wish to be called every time someone comes (not just once), and that you want some kind of notice from the technician afterwards once he/she is finished. [3] Weed Man's 24-hour service guarantee is really a 3-day service guarantee. When I signed up for Weed Man initially, I was promised unlimited spot treatments on my weeds throughout the season. I was repeatedly told that all I had to do was call and someone would be on my property within 24 hours (this is also pushed as a major selling feature while on hold with the call centre). When Weed Man fails to meet this promise, I am told by the senior staff that 24 hours really means 24 "business hours," which could be up to 3 days (depending on your definition of a regular work day). When I asked why Weed Man promises a 24-hour turnaround time when they don't really mean it, I was accused of nitpicking. I guess they just think it sounds better, even if it means misleading their customers. [4] Weed Man employees need better communication skills. When I recently called for a weed treatment on my lawn, it took nearly 3 weeks and 4 phone calls to get the job done. First I was told that a rush order would be put on my next fertilizer treatment and that my weeds would be sprayed at the same time. A week later, a technician showed up but didn't bring the right treatment, so he said he would send someone else. Several days later someone else showed up but since it had rained the night before, he said the treatment would be ineffective and would have to be done another day. I asked the call centre about this and they said it was not true, so they sent a supervisor to my property. The supervisor also told me that weeds should have been sprayed and that he would send someone else (evidently he didn't bring any weed treatment either). After hearing nothing for several more days, I called Weed Man again. This time they sent a supervisor and a technician to my home with the proper weed treatment, but failed to leave any notice on my lawn once they were done. Less than an hour later, another technician showed up and started spraying my weeds without telling me. I managed to stop him before he finished and he assured me that a double treatment would not harm my lawn because it was "organic." I asked the call centre about this, but they would not confirm whether this was true or not. Within only a few days, my lawn changed from a lush green to a deathly brown (see photos). Weed Man fully admits that there has been damage to my lawn, but they have so far refused to apologize for it and I have been forced to fight them for any form of compensation. So, in classic Weed Man rhetoric, it has definitely not been an "amazing" day at Weed Man and no, you may not "amaze" me ever again. [read less](#)



0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

0 \$300.00

What could this company do to improve their services?

[Fertilizer and Weed Treatment On Front Lawn](#)

Weed Man could improve their services by spending less time trying to sell new treatments to their customers, and instead focusing more time on maintaining a satisfactory level of quality on the treatments that their customers have already purchased. [2] Weed Man needs to start treating their customers with more respect and stop exaggerating with misleading promises they either can't keep or don't intend to keep. [3] Most importantly, Weed Man needs much better communication skills both within its own organization and with its customers, so costly mistakes don't keep happening. Note to Weed Man: I am not going to order any new services from you if you can't even deliver the services I've already asked for and paid for in a satisfactory manner.

Weed Man have done how many times for me in a similar project. [View 6 in Ajax](#) ¹⁹ | Jun 27, 2008

My advice for anyone dealing with Weed Man is to never take anything they say at face value. Confirm the details of what you are told with at least two separate sources because everyone at Weed Man seems to have different answers to the same question. If you can, get a hold of a senior supervisor to get the truth. Make sure the call centre knows that you wish to be notified whenever one of their supervisors or technicians comes to your property, and be forewarned that you may have to keep constant checks on them to make sure they do their job as promised. Note that Weed Man seems to care more about taking advantage of your wallet than taking care of your lawn.

I have had Weed Man fertilize and do weed control on my front lawn for 5 years now and they do an adequate job. I ask for a minimum job each year because I water the grass very little in the summer and it goes brown. Up until 2 years ago I was happy with them but in the last 2 years they have started calling me many times during the season to add different services, like aerating, extra fertilizer, extra weed control. They become downright irritating with their constant calls even though I keep telling them NO. I finally got them to stop calling last year by asking the person how many times I had to tell them NO before they stopped calling. I continue to use them because they do a good job with the lawn. Another problem last year was the lawn was very burned out in July and they insisted on Fertilizing it anyway. The Fertilizer burned what grass there was as I had told them it would. I had to resod part of the lawn this spring because of it. This year I will not fall prey to their "This is the last week for your summer fertilization and if you don't have it done, you will lose the money you paid". If they insist, I will cancel their services. [read less](#)

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

6 \$160.00

Lawn fertilizatyon



Constant telemarketing followed our service | [Mathieu, Birchcliff in Scarborough](#)⁹ | May 20, 2008

We hired Weed Man to do a series of 5 or 6 lawn treatments on our front and back lawns in the summer of 2007. They came when they were supposed to but what really annoyed me is after every time they came they would call us two or three times saying "the technician noticed ..." and we strongly suggest you spend \$XX on having us do this extra service. They called even after we asked them not to call. And get this: We are have just begun a new landscaping project on our front lawn this spring (2008) so a low of the grass is torn up, we also installed a new gate into the backyard and there is a lock on it. I cam home the other day to see one of their signs on our lawn they place after they do their work and bill in my mailbox for \$97.50! I haven't talked to these people since October 2007 and they just show up, dump their product on my lawn and leave a bill. What is this? Reverse billing? The best part is, even though access to our backyard is locked, they still checked off that they applied product there. Wow! Did they scale our house and go over the roof? [read less](#)

2 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

1 \$300.00

What could this company do to improve their services?

[Any advice to offer fellow homeowners facing a similar project?](#)

Weeds



Not bad. | [girly in the city](#)⁵ | Apr 26, 2008

I got the Weed Man Crabgrass Control because I was having a hard time with crab grass. The weedman was able to get rid of it quickley at a good price. I will hire them again this year.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

8 \$150.00

What could this company do to improve their services?

[Any advice to offer fellow homeowners facing a similar project?](#)

Lawn maintenance



Problems but they resolved | [e11e in the Rouge](#)³ | Apr 12, 2008

We hired weedman to do our lawn maintence for weed control and fertilizer. They burned our lawn and killed a lot of my flowers that i had taken a few years to grow! i was devistated but they did make up for this by giving me \$80 of irrigation and offered me further discounts on their services.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

5 \$150.00

Lawn care



The Weed Man (Scarborough) have made my lawn look great! | [Mario from Woodbridge](#)³ | Aug 08, 2007

We've had the Weed Man (Scarborough) maintain our lawns for 3 years now and they look great! Sure it's probably cheaper to do it myself - but it doesn't look as good and I don't have the time.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

8.5

[Yearly contract for lawncare services](#)



Had high hopes, got mediocre services. | [Zen T in Mississauga](#)⁶ | Aug 05, 2007

We signed up for a full year of Weed Man services for our lawn. Maybe I was too optimistic. But when I hired "Weed Man" I thought this company would get rid of weeds. Hasn't worked out that way. Our lawn and gravel areas are full of weeds. And I've also been disappointed to see some of the biggest brown patches I've ever seen on our lawn this year. We're pretty good about watering so I doubt the big brown patches are entirely a watering issue. We're not planning on hiring this company next year, and we will have to request them to take us off their phone solicitation list. (They really used to phone us a lot, in the years before we signed up.) [read less](#)

2 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)

5.5

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Company Profile

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as Polyon Technology Fertilizer (exclusive only to WeedMan) and Fiesta weed control with free unlimited re-applications. We are so confident in our service we are also including a money back guarantee – if you're not satisfied with the results, just give us a call and we'll be out to resolve the problem. If we don't resolve it to your satisfaction, we will refund your money for that treatment.

If you are one of our many happy customers, why not take advantage of our customer referral program. Refer a friend for a Weed Man program and both you and your friends will receive \$25 toward your seasonal program.

Products & Services

Products

Polygon Fertilizer (exclusive to Weed Man), Fiesta Weed Control

Services

Lawn Care services that include Fertilizer, weed control, aeration, grub control, insect control, seed and feed and over seed.

Brands

Fiesta Weed Control. All brands are Government approved and environmentally friendly products are used.

Credentials & Financial Information

YEAR ESTABLISHED

1970

NUMBER OF EMPLOYEES

40

RETURN POLICY

We provide unlimited reapplications – as well as a money back guarantee.

PAYMENT METHOD

Visa, Mastercard, Cheque, Cash, Online banking.

LICENSES

Landscape Ontario Member PLANET (Professional LandCare Network) Pesticide Operator License - Minis

MEMBERSHIPS

Members of Landscape Ontario and IPM accredited

LIABILITY INSURANCE

Yes

WORKERS COMPENSATION

Yes

PROJECT MINIMUM

There are no projects too small for Weed Man.

BONDED

Yes

WRITTEN CONTRACT PROVIDED

Yes

WARRANTY TERMS

Government approved and environmentally friendly products are used.

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