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4.4

Weed Man



4.4

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Category :

[Lawn Maintenance](#)

Address:

11 Grand Marshall Drive Scarborough , ON M1B 5N6

Owner/Manager:

Steve Stronge



Weed Man

[telephone](#) [message](#) [Website](#)**Company Profile**

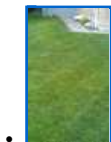
Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as...

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Reviews for Weed Man

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All 170 Reviews Only The 5 Reviews With Photos Sort Reviews by Photos First

[Weed Man](#)



[marion brayiannis from Pickering](#)¹ | Feb 09, 2013

These people just won't leave us alone!!! Used them for a few years then stopped due to cost/poor results and not wanting a contract when we are planning to move. They have phoned us consistently for over a year, being asked EVERY time to take us off their lists. Each time they assure us that will be done and then they call again. Today not one but TWO reps at our door, an hour apart. Both told this is now harrassment. Then, a few hours later, yet ANOTHER call from a salesman. STOP... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Comps ~~\$300.00~~ ~~\$100.00~~ response:

We respect and appreciate our customers and their wishes. I do apologize for any frustration we might have caused you or your family. My customer service retention office is calling only to see if there is anything we can do to regain your business. If a request is made by my customer we will respect your wishes immediately. If this is not done please email or call my office and we will update your file and fix any possible error. The last time we were contacted was March 14 2012 when you cancelled your 2012 program. I would hope that if an issue like this did occur you would contact that company and speak to a Manager to give them a chance to remedy the concern before posting a negative comment on the internet. I will block any contact with our office as per your request today. If there is anything else I can do please do not hesitate to contact me at 416-269-8333 Steve Stronge Customer Service Manager

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[Weed and grub spray](#)



[Nick Robinson from Toronto](#) ³ | Jan 19, 2013

I called Weed Man to help me with my 260 feet of property. I nagotiated a good deal with them and they showed up every time they said they would and even called at least 24 hrs prior to remind me. The problem was i moved to a different home with a much smaller lot and cancelled their service. Every few weeks i would recieve a phone call from them about signing up again. Every time i would tell them the same thing, that i have moved and dont need their service any more. It became extremely... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Comps ~~\$200.00~~ ~~\$70.00~~ response:

I am happy to hear that you were happy with the service we applied on your lawn and the care we took when following your special instructions. When you moved and informed one of my sales staff that our services were no longer required and asked that we stop calling your request should of been followed Immediately, this is our policy. I apolgies for this error on our part and thank you for being a customer of mine in the past. Please contat my office so we can fix this problem the way it should of been done in the first place. Please call and refer to this homestar complaint and ask for myself, Steve Stronge Customer Service Manager 416-269-8333

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[weedman](#)



[Alpesh Patel from Scarborough](#) ¹ | Jan 01, 2013

Some time in May -11 weedman called me and promised me to get rid of the weeds from my lawn in a week, the biggest mistake I did in this year. The sales person told me to get free service from them and if weed doesnt go in a week, i can cacle my service without pay anything. Weedman came at my place for weed treatment for 1st time, i did not see any improvement in my grass in a week. Then i called and also did email to cacle my service. I have saved all those email. Still after few days weedman came at my place and left another invoice as they did another service but they did not. I called and emailed again as this is a open fraud to left invoice without any service. Anyways they sent invoice one after another with late payment charges. For one service it supposed to be NO PAY since he told me, i end up paid with \$ 100. When i called to weedman, the guy(who was saying he is customer service person as well supervisor) said if i dont pay, he will send my case to collection agency. Finally i afraid and paid the amount. [read less](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Comps ~~\$100.00~~ ~~\$100.00~~ response:

What could this company do to improve their services? Of your weeds and the invoice states that once applied if weeds still remain to contact our office for reapplication of that service. Weed Man offers a money back guarantee on the last service completed on your property and we stand behind this policy. We offer season long lawn care and that is what it takes to improve anyones lawn, doing one treatment with the expectation it will remedy all of your lawn concerns in one week is not possible and never has been, we do not sell any programs this way. If you had contacted our office we would of explained this in detail if given the chance. We would of made it clear that it is a partnership when taking care of the biggest plant a homeowner will ever maintain and we are here to help. Cutting the lawn correctly and at the right height, watering the lawn and maintaining the lawn with a lawn care specialists like Weed Man ensures a lush green healthy lawn. Please contact my office so I can look into your account and make ever attempt to resolve both of our concerns because the most important job I have is ensuring my customers are satisfied. Steve Stronge Customer Service Manager 416-269-8333

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Weed "control"



[Paige Ring in Toronto](#) ⁶ | Dec 04, 2012

Not sure if it's because Toronto has a pesticide ban or if they do a shoddy job, but this 100% did not work on my lawn. Had it sprayed almost every month this summer along with "fertilizer treatment." Might have different results if you're a 905-er due to by-laws, but it didn't work for me.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
 Company response:

The chemical ban has been in effect in all of Ontario since 2009. I am not sure if you are in my territory and would suggest contacting your local Weed Man to discuss this concern. Working together and being in contact with your local Weed Man will ensure that proper results are noticed throughout the season. In the industry it is not possible to kill all of our weeds but to control the majority of them is. For more details please call your local Weed Man and discuss your concerns in detail please.

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Lawn Care



[Maxim in North York](#) ² | Dec 04, 2012

Ordered lawn care package with "money back guarantee" based on 80% of a promise that 80% of the weeds would be gone. Well I had more weeds after them. Did receive a discount, but no money back. After that repeated telemarketing calls, I asked around 15 times NOT TO CALL ME EVER AGAIN. The latest rep was super rude as well. Filed a Do not call complaint with CRTC.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:
 0 \$250.00

Weed Control & Fertilization



[Ash from Ajax](#) ⁷ | Nov 24, 2012

Paid good money to try out the service after receiving a call from this company. Agreed to fertilization program and weed control and was told they would guarantee the work in the sense that they would re-spray if I was unsatisfied. Fertilization was done and I honestly have no idea if there was any effect on my lawn, but as far as weed control goes, no effect whatsoever! I called them back 1 month later to complain that my once tiny patch of weeds had spread immensely and looked terrible... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)
[Price & Advice](#)

Approximate cost of services:

\$150.00

Weed Man



*Elaine from Scarborough*¹ | Nov 21, 2012

I do not recommend the weedman. They convinced me to sign up for their program with a "guarantee". If they did not kill my weeds, I did not pay. Well, they did not kill my weeds. I complained over 10 times and still they did not kill my weeds and continued to try to collect on their bill. They also charged me for fertilizer treatments but only delivered half of them. In the end I agreed to pay for half the fertiliser bill, but not the weed bill. They refused, wanted the entire amount, and... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

0 \$315.00

Lawn Care



*Josh Singh from Brampton*¹ | Nov 21, 2012

Do not sign up with this company. It is a cash grab exercise. Just do a google seach on Weedman court case etc here in Canada and the US and you will read alot of horror stories. They don't do anything to your lawn and then when you refuse to pay they send your file to credit bureau canada and the CBC also know about this but do nothing about it and you have to spend money on a lawyer to get your name removed from the credit bureau agency. Weedman does not take you to court to get their money... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

0 \$150.00

What could this company do to improve their services?

provide a genuine service

Any advice to offer fellow homeowners facing a similar project?

Go with lawn Care



*enza from Scarborough*¹ | Nov 15, 2012

Today I received a 10 day notification advising that I owed 473.94 in late payment charges for an issue that was resolved in 2009. I hired weed man back in 2006/7 and prior and was happy with the results and paid for the service. Back in 2008 I don't know what happened, I hear they went green and the product they used wasn't applied properly, in any case my grass never looked worse, the weeds were out of control. In early 2009 I called with my concerns and dissatisfaction and I refused to... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

Please contact me as I would like to attempt to help and resolve this matter. The balance on this account was before I started working at this office but I will attempt to do what ever I can. I understand that you are willing to resolve this account now at a large discount, but after so many years removed from when we serviced your lawn to state that our company is a 0 or a joke in any industry is completely inappropriate. Steve Stronge Customer Service Manager

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Grub control



[Valerie Woodward from Ottawa](#)¹ | Nov 13, 2012

1 - application was to my neighbors lawn, in error 2 - applied to our lawn, but, animals were digging up the grubs 3 - reapplied the application. Animals still digging up lawn 4 - reapplied again. Animals still digging up lawn. 5 - Monday. Was told by Weedman they will do nothing now until spring because it is too cold. Please tell the animals! Weedman needs to review the product they are applying because this one obviously does not work.

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

I understand your concerns but the animals digging, (raccoons,skunks) are a creature of habit and even if the grubs are gone they will still look for a food source that they were once able to find. Please call your local office and I know they will do everything they can to help their customer. I am unable to address your concerns any further as you are not serviced by my franchise and I do not have access to your account. I would ask that Homestars removes this review from my franchise's records. Steve Stronge Customer Service Manager Weed Man Scarborough

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Company Profile

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as Polyon Technology Fertilizer (exclusive only to WeedMan) and Fiesta weed control with free unlimited re-applications. We are so confident in our service we are also including a money back guarantee – if you're not satisfied with the results, just give us a call and we'll be out to resolve the problem. If we don't resolve it to your satisfaction, we will refund your money for that treatment.

If you are one of our many happy customers, why not take advantage of our customer referral program. Refer a friend for a Weed Man program and both you and your friends will receive \$25 toward your seasonal program.

Products & Services

Products

Polygon Fertilizer (exclusive to Weed Man), Fiesta Weed Control

Services

Lawn Care services that include Fertilizer, weed control, aeration, grub control, insect control, seed and feed and over seed.

Brands

Fiesta Weed Control. All brands are Government approved and environmentally friendly products are used.

Credentials & Financial Information**YEAR ESTABLISHED**

1970

NUMBER OF EMPLOYEES

40

RETURN POLICY

We provide unlimited reapplications – as well as a money back guarantee.

PAYMENT METHOD

Visa, Mastercard, Cheque, Cash, Online banking.

LICENSES

Landscape Ontario Member PLANET (Professional LandCare Network) Pesticide Operator License - Minis

MEMBERSHIPS

Members of Landscape Ontario and IPM accredited

LIABILITY INSURANCE

Yes

WORKERS COMPENSATION

Yes

PROJECT MINIMUM

There are no projects too small for Weed Man.

BONDED

Yes

WRITTEN CONTRACT PROVIDED

Yes

WARRANTY TERMS

Government approved and environmentally friendly products are used.

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