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4.4

## Weed Man



4.4

[170 Reviews](#)[Write a Review](#) [Add To Project](#)

Category :

[Lawn Maintenance](#)

Address:

11 Grand Marshall Drive Scarborough , ON M1B 5N6

Owner/Manager:

Steve Stronge



## Weed Man

[telephone](#) [message](#) [Website](#)**Company Profile**

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as...

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## Reviews for Weed Man

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All 170 Reviews  Only The 5 Reviews With Photos  Sort Reviews by Photos First

### [lawncare](#)



*weedman is a pest | [rommel in Whitby](#)<sup>1</sup> | Apr 06, 2011*

i have called and cancelled my account and they still showed up and treated my dead lawn! i called their office only to be told that i still have to pay! very poor customer service. this is a very obvious cash grab!

2 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)  
[Price & Advice](#)

Approximate cost of services:

Company Response:

I am sorry that you feel this way. The last thing we want to do is upset you, are goal is to maintain your lawn and take care of our customers. If there is an error on our part the first thing we will do is apologies for our mistake and resolve any and all concerns immediatley

0

## [Unwanted Service](#)



*Bad Company* | [Rick in Markham](#)<sup>1</sup> | Apr 04, 2011

I just asked a quotation for weed control service over the phone a week ago and today weedman showed up doing a fertilizer job with a \$66.09 bill. I contacted them right away and the lady said she can put my account on hold but I have to pay the bill anyway. How can they ask me to pay for a service which I never order from them? Plus, my backyard is always locked from inside, so it is impossible for them to do any job in the backyard, but the bill quotes job is done for my entire lawn. I... [read more](#)

2 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)  
[Price & Advice](#)

Approximate cost of services:

0 \$66.09

## [Lawn care](#)



*Bad expreience* | [Trennon in Scarborough](#)<sup>1</sup> | Apr 03, 2011

Weed Man had promised they would have the lawn looking great and that grass would be growing everywhere if I were to get their full package. I signed up for it and the lawn didn't look any better at the end of the year then it did at the beginning of the year. They said they would guarantee it. That didn't work out to be a true claim as such.

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)  
[Price & Advice](#)

Approximate cost of services:

1 \$400.00

## [weed treatment](#)



*did not deliver on promise and still charged* | [darcy willington in Maple](#)<sup>3</sup> | Feb 26, 2011

They did a very poor treatment, they said they guaranteed their service however, they did not do a follow up treatment. After I complained about their service and expressed my dissatisfaction, they still charged me! I did not pay, and canceled my service, reminding them that they promised satisfaction or no charge. I don't recommend this particular service as I spoke to neighbors who complained of similarly poor experiences. That is all

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)  
[Price & Advice](#)

Approximate cost of services:

3 \$130.00

## [weed control](#)



Weedman Scarborough | [Mal in Concord](#)<sup>1</sup> | Jan 19, 2011

They are a despicable company with no scruples or morals, they will not do as they are requested and will do you in at every possibility just to get into your wallet, the act outside of any legal parameters I have ever experienced or encounter and bank on the fact that you will not defend yourself, they bring new meaning to the term underhanded and disgusting, you deal with them at great peril.

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company response:

I am very surprised and concerned over your comments and would like to discuss your concerns in detail. If you could, please provide me with your customer number so I can look into your account details. Please contact me at 416-269-8333, and ask for me, Steve Stronge Customer Service Manager.

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## [lawn care service/weed removal](#)



Horrible Customer Service, Dishonest, and NO RESULTS | [Kim H in Scarborough](#)<sup>1</sup> | Jan 14, 2011

After a sales phone call that sounded oh-so promising, I consented to a package with The Weedman that would consist of 4 treatments beginning in late spring and ending in the early fall. I did not sign anything. The first 2 treatments burned my lawn, yet the weeds thrived. Speaking to the technicians who apply the treatments is like speaking to a brick wall. They never conveyed my concerns to the "customer service" office. Attempting to reach someone in the office is a real challenge. The company called my home every evening looking for my business, yet their "customer service" reps are only available from 9am-5pm. When I finally reached someone (because I am working during their "service" hours), I got this long lecture about how the government was preventing them from using certain weed control products and this was a big part of the problem. I asked to have the service cancelled, though one treatment was outstanding. I arrived home one evening to find a technician applying the last treatment and argued with him about it - he left me a bill anyway. On the following day, the "customer service" rep told me that if I didn't pay the bill, it would be sent to collections. They read back to me notes written from my first call, which stated that "Mrs is completely satisfied with the service and is looking forward to treatments next year". COMPLETE and blatant fabrication. So folks, I spent close to \$200 for a burned lawn and weeds that are stronger than ever. If I didn't deliver results in my own job and then treated my clients like crap, not only would I not be paid, I would be shown the door. This company is dishonest and does not deliver the guaranteed results. They get a big fat "0" from me on all counts. [read less](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

0 \$200.00

## [lawn weed and feed service](#)



Weed Man Scarborough is the WORST | [paul stacey in Uxbridge](#)<sup>1</sup> | Dec 08, 2010

CRIMINAL!!!!!! This is the most dishonest, irresponsible and incompetent company which whom we have ever dealt. While our weed control was pathetic this summer after being charged for weeds to be eliminated from our property, we were told by Weed Man representatives that it was the time of year (July) when we could expect many weeds. We were billed anyway. Then we were told that the effective weed control products were on back order from Europe and that the products they were using were ineffective. We were billed anyway. Then Weed Man paid us three 'pretend' visits. They charged us for three varied weed and fertilizer applications at three different times but never actually showed up. Finally, they showed up at the end of October after several frosts to fertilize, just in time for the snow. Throughout the summer, we made several requests for a manager to come and inspect our lawn. No one ever arrived. When we called several times to speak to a manager, we were told all managers were in a meeting. Their products are useless, there is NO customer service and they have no regard for honesty. Shame on you, Weed Man. [read less](#)

2 of 2 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

I was very concerned when I read this statement about the company I work for and the pride I take in doing my job as a Customer Service Manager. I was able to contact Paul regarding these concerns and we discussed the problems at great length. Although there were discrepancies in some of the information Paul had provided in his statement, which we agreed upon, there was a lack of service and customer service in which I apologized for and assume full responsibility. We have worked out a deal and we will be talking again in the near future. Thank you for your time. Steve Stronge Customer Service Manager

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## [Lawn Maintenance](#)



*Bad Service even worse Public Relations* | [E in Markham](#)<sup>1</sup> | Oct 21, 2010

Used Weed Man for 1 year. Not overly impressed with the condition of my lawn (could have done the same job ourselves). We got a call this past winter telling us if we renewed early there would be a discount. Told person we would not be renewing again. After several days a "manager" called saying he could give us a better price. Told him probably not but if he wanted to send me some information thru the mail I'd discuss with my husband and if we decided to go with them I'd call. Never... [read more](#)

1 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

Company Response:

If possible I would like to discuss this account in detail with you. I do not have any information to look into your account now, but if you could provide me with your address or home number I would like to discuss this concern in detail with you. Please call me at 416-269-8333. Steve Stronge Customer Service Manager

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## [lawn service](#)



*An abusive, harassing, and useless service* | [D R in Brampton](#)<sup>1</sup> | Oct 15, 2010

After a year of receiving the "premium" package I found the weedman's service to be useless. When I saw no improvement in my lawn I decided that in the future that I would not be continuing my relationship with this company. This season I underwent a constant barrage of solicitation both through mail and by phone. At one point I was receiving phone calls at least once if not twice every day of the week. As I did not want any services this year I did not respond and verbally told the sales... [read more](#)

0 of 1 people found this review helpful. Helpful? [Yes](#) [No](#)

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Approximate cost of services:

Company Response:

If possible I would like to discuss this account in detail with you. I do not have any information to look into your account now, but if you could provide me with your address or home number I would like to discuss this concern in detail with you. Please call me at 416-269-8333. Steve Stronge Customer Service Manager.

1

## [Weed Removal](#)



*Complete waste of time and a scam* | [Andre in Maple](#)<sup>5</sup> | Aug 11, 2010 [Review has Multiple Versions](#)<sup>6</sup>

I called weedman for a quote to remove weeds around my property (front yard, backyard, and inbetween cobblestones). After receiving the quote, I never gave a go-ahead to do the work and then all of the sudden I have a weedman sign on my lawn and a bill in the mail. I never authorized anything and further to this, the weeds were still there. I have called back various times and they keep adding on services and supposedly have come back multiple times to re-treat the lawn but weeds are still... [read more](#)

0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

[Price & Advice](#)

Approximate cost of services:

0 \$400.00

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## Service Area

## My Project

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## Company Profile

Let us AMAZE you. Weed Man is a network of locally owned and operated lawn care professionals providing environmentally responsible lawn care programs that help create the thick, healthy, beautiful and weed free lawn you have always imagined. For over 40 years, Weed Man's promise has always been the same: "We treat your lawn as if it were our own and provide you with honest and open communication".

What's new for 2012? We are offering our new and improved Natures Touch line of products such as Polyon Technology Fertilizer (exclusive only to WeedMan) and Fiesta weed control with free unlimited re-applications. We are so confident in our service we are also including a money back guarantee – if you're not satisfied with the results, just give us a call and we'll be out to resolve the problem. If we don't resolve it to your satisfaction, we will refund your money for that treatment.

If you are one of our many happy customers, why not take advantage of our customer referral program. Refer a friend for a Weed Man program and both you and your friends will receive \$25 toward your seasonal program.

## Products & Services

### Products

Polygon Fertilizer (exclusive to Weed Man), Fiesta Weed Control

### Services

Lawn Care services that include Fertilizer, weed control, aeration, grub control, insect control, seed and feed and over seed.

### Brands

Fiesta Weed Control. All brands are Government approved and environmentally friendly products are used.

## Credentials & Financial Information

## YEAR ESTABLISHED

1970

## NUMBER OF EMPLOYEES

40

## RETURN POLICY

We provide unlimited reapplications – as well as a money back guarantee.

## PAYMENT METHOD

Visa, Mastercard, Cheque, Cash, Online banking.

## LICENSES

Landscape Ontario Member PLANET (Professional LandCare Network) Pesticide Operator License - Minis

## MEMBERSHIPS

Members of Landscape Ontario and IPM accredited

## LIABILITY INSURANCE

Yes

## WORKERS COMPENSATION

Yes

## PROJECT MINIMUM

There are no projects too small for Weed Man.

## BONDED

Yes

## WRITTEN CONTRACT PROVIDED

Yes

## WARRANTY TERMS

Government approved and environmentally friendly products are used.

In this week's newsletter: [Announcing the Best of Vancouver, Hamilton and SW Ontario Winners](#)

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