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1 Review

John G in East York Apr 25, 2009



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Reviews for Weed Man

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Weed Man

Weed Man Scarborough is the WORST - respond

paul stacey in Uxbridge



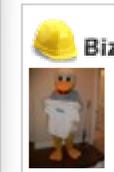
lawn weed and feed service CRIMINAL!!!!!! This is the most dishonest, irresponsible and incompetent company which whom we have ever dealt. While our weed control was pathetic this summer after being charged for weeds to be eliminated from our property, we were told by Weed Man representatives that it was the time of year (July) when we could expect many weeds. We were billed anyway. Then we were told that the effective weed control products were on back order from Europe and that the products they were using were ineffective. We were billed anyway. Then Weed Man paid us three 'pretend' visits. They charged us for three varied weed and fertilizer applications at three different times but never actually showed up. Finally, they showed up at the end of October after several frosts to fertilize, just in time for the snow. Throughout the summer, we made several requests for a manager to come and inspect our lawn. No one ever arrived. When we called several times to speak to a manager, we were told all managers were in a meeting. Their products are useless, there is NO customer service and they have no regard for honesty. Shame on you, Weed Man.

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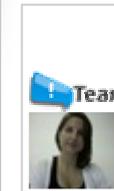
Biz

Hey Zoe, the tickets are still up for grabs. Not sure if anyone seen the posting as the forum had a lot of other posts lately. Maybe you could help out with a homestars tweet? :) I have another ...

Paul Hannah, The Duct Cleaning Specialists

58 minutes ago, 3 replies

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Team

Hi Plumber :) Thanks for sharing your thoughts on our forum. Does your company have a listing on our site? This way, anyone who comes across this post will know how to contact you. Let me know a...

Zoe S in Hamilton

8 hours ago, 2 replies

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Dec 08, 2010

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Weed Man

Bad Service even worse Public Relations - respond

E in Markham



Lawn Maintenance Used Weed Man for 1 year. Not overly impressed with the condition of my lawn (could have done the same job ourselves). We got a call this past winter telling us if we renewed early there would be a discount. Told person we would not be renewing again. After several days a "manager" called saying he could give us a better price. Told him probably not but if he wanted to send me some information thru the mail I'd discuss with my husband and if we decided to go with them I'd call. Never called but come April get home from work to find Weed Man's applied a treatment. Called them saying didn't ask for your service they said they didn't have it on record (how convenient!!) and that we'd be responsible for that bill. Told the woman I spoke to I wasn't paying for something I didn't ask for. Have been harrassed and threatened since then finally resulting in a collection agency wanting there now \$63. Called collection agency they said they can't make any changes but failing to pay will result in your "bad credit" info being passed to Equifax Canada. Called the Weed Man and first told they have the conversation recorded and she'd check. Came back 5 minutes later saying she could access the system "how convenient!!!) and that a Manager "Steve" would call me that evening. Needless to say that never happened and not the next evening either. I've read several posts and it seem this is an occuring issue with the Weed Man. Do your homework - lesson learned for me. Definately not over thinkig of taking the issue to small claims court. No probs Weed Man can't wait to start telling my neighbours (several of them use your company) just how unreputable you are!!!!

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Oct 21, 2010

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posted on Dec 16, 2010 09:32



Weed Man

An abusive, harassing, and useless service - respond*D R in Brampton*

lawn service After a year of receiving the "premium" package I found the weedman's service to be useless. When I saw no improvement in my lawn I decided that in the future that I would not be continuing my relationship with this company. This season I underwent a constant barrage of solicitation both through mail and by phone. At one point I was receiving phone calls at least once if not twice every day of the week. As I did not want any services this year I did not respond and verbally told the sales marketers exactly that. However, "A continuous service" they kept showing up and when their accounting department decided to collect by phone I promptly told them the situation. To make a long story short I kept receiving countless sales calls even when I politely asked them to take me off of their "list". Each time I told them to make a note in their system and explained that they were breaking the law by continuing to call. I thought the problem solved when on three occasions their accounting department told me that the account deficit had been rectified when obviously it had not been. I was also ensured that there would be no further phone calls. WRONG...the calls continued and I have now been told that their accounting reps would never say such things (and mysteriously there are no notes to the effect). I have been told that a third party will be handling the situation from now on...
I highly advise that you do not involve yourself with this company.

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Oct 15, 2010

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Weed Man

These People are Unbelievable! - respond*Colin in Pickering*

Weed Control In the fall of 2009 I decided to discontinue using Weedman's services - their new "Enviro friendly" services just don't work. I spent a lot of time in the spring of 2010 preparing my lawn myself with triple mix, fertilizer and overseeding. Within 3 days of my overseeding, Weedman came in without my permission and treated the lawn for crabgrass. This is basically a product that stops grass seed from germinating. Guess what, all that hard work I did was just ruined. And now they want me to pay for the service that I didn't want and didn't authorize. Oh yeah, and now they are threatening to send me to collections. Don't forget to take a look at their BBB listing "F", 145 complaints (Weedman Scarborough) - the majority they didn't even respond to. Also look at feedback on "Redflag deals", "Smart Canucks.ca", "Culture Magazine", etc, the list goes on and on. Doesn't seem like their Management gives a darn about their reputation! Good luck trying to get a hold of anyone there that understands the concept of "Customer". Don't do business with this company!

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Jul 12, 2010

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Weed Man

Bad Service - respond

John in Whitby



Weed control service I had Weed Man for over 10 years with no problem but ever since new ownership took over in 2007/2008 or so, my lawn service and customer servie was pathetic. No one listens and no one cares. I cancelled my service in 2008 and still I'm getting phone calls at least twice a day from them but when I answer there's no one at the other end. So I filed a complaint to the National Do Not Call List Registry and the CRTC. Please do the same if you are having the same issues.

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Jun 12, 2010



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Weed Man

weedman - respond

Weedman



lawn service The Weedman company was wonderful who looked after my lawn. They showed up when they said they would and did a great job. They eliminated the weeds that were driving me mad. I should really bring them back for the upcoming spring and summer season.

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Feb 21, 2010



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Weed Man

Weed Man is not worthy of your business! - respond

family from Toronto



Lawn Servicing - Weed control and fertilizer I have been very unhappy with the service provided my the Weed Man. I hired them for the season to do weed control and fertilizing. They did a terrible job. They ran across the lawn with the spray, and as a result they missed any edges within two feet of the fence or pavement. The final straw for me came when they applied an "extra" service and charged me for it, despite the fact that we did not want it. They are a "continuous service" company and therefore place your order for you whether you want it or not. I will never use this company again and would certainly never recommend anyone else does either.

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Oct 26, 2009



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Weed Man

Waste of time and money. - respond

P S Unionville



Lawn care After making the mistake of giving permission to quote us for lawn care (they trot school kids out in Weed Man coats door to door with a clipboard, there have to be some laws against that), I was pestered by 3 different Weed Man employees for about 2 weeks until they started cutting their quotes down. Eventually I caved and said ok.

Their tech did a shoddy job of fertilizing the lawn, jogging the whole time trying to finish as quickly as possible. When it came time to treat the weeds, the tech basically skipped every other weed, especially the small ones. My guess is that it would ensure that would require further treatments. I don't know what sort of job they would have done if they knew that someone happened to be home both times, but someone was, and it wasn't worth any amount of money. Needless to say, our weeds remained and are living quite happily to this day. The Weed Man posed no threat to them, and their existence is proof of their lack-lustre service.

A few weeks ago they started pushing their new grub treatment, "alerting" me to the fact that my lawn had a grub problem (it doesn't) and that if I didn't get their treatment NOW, my lawn would be in shambles. The calls went on for a week and change. During one of their calls, the lady demanded she speak to my father. Immensely annoyed, I canceled all my services with them.

Probably the most irritating company I've had to deal with. I've told everyone I know to avoid them like the plague, and I hope that anyone reading this does the same.

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Jul 14, 2009



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Weed Man

Weedman Scarborough has gone down hill! - respond*Jeff Unionville*

Weed service Prior year service was pretty good. Since new pesticide went in they have become cash hungry. Trying to upsell, without results. I had called them 3 times to cancel - they did not and continued to 'visit' without results - no customer service....just cash grab - be warned stay away from these guys.

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)*Feb 03, 2009*[View Member Profile](#) [Email to a friend](#)[Price and Advice-- hide](#)

Weed Man

Weed Man killed my lawn - respond*John, Etobicoke*

Weed control and lawn fertilizer I have been a Weed Man customer for the past two years, but due to a continuing poor quality of service, I will not be renewing my contract next season. I have several major complaints about working with Weed Man, here are just a few:

[1] Weed Man oversells themselves enormously. From the moment I ordered just one basic service, I was constantly being pressured to order costly additional services. I've often had to fend of multiple calls from Weed Man in the same week trying to sell me a service that I had already said "no" to several times.

[2] Weed Man likes to show up without warning. Weed Man supervisors and technicians typically do not notify you when they enter or leave your property. So, unless you happen to see them walking around your yard or unless they leave a notice in your mailbox trying to sell you more services, you may never know that they were there. If it's important to you that someone call before coming to spray your lawn, then you have to let the call centre know. Also make sure you tell them that you wish to be called every time someone comes (not just once), and that you want some kind of notice from the technician afterwards once he/she is finished.

[3] Weed Man's 24-hour service guarantee is really a 3-day service guarantee. When I signed up for Weed Man initially, I was promised unlimited spot treatments on my weeds throughout the season. I was repeatedly told that all I had to do was call and someone would be on my property within 24 hours (this is also pushed as a major selling feature while on hold with the call centre). When Weed Man fails to meet this promise, I am told by the senior staff that 24 hours really means 24 "business hours," which could be up to 3 days (depending on your definition of a regular work day). When I asked why Weed Man promises a 24-hour turnaround time when they don't really mean it, I was accused of nitpicking. I guess they just think it sounds better, even if it means misleading their customers.

[4] Weed Man employees need better communication skills. When I recently called for a weed treatment on my lawn, it took nearly 3 weeks and 4 phone calls to get the job done. First I was told that a rush order would be put on my next fertilizer treatment and that my weeds would be sprayed at the same time. A week later, a technician showed up but didn't bring the right treatment, so he said he would send someone else. Several days later someone else showed up but since it had rained the night before, he said the treatment would be ineffective and would have to be done another day. I asked the call centre about this and they said it was not true, so they sent a supervisor to my property. The supervisor also told me that weeds should have been sprayed and that he would send someone else (evidently he didn't bring any weed treatment either). After hearing nothing for several more days, I called Weed Man again. This time they sent a supervisor and a technician to my home with the proper weed treatment, but failed to leave any notice on my lawn once they were done. Less than an hour later, another technician showed up and started spraying my weeds without telling me. I managed to stop him before he finished and he assured me that a double treatment would not harm my lawn because it was "organic." I asked the call centre about this, but they would not confirm whether this was true or not. Within only a few days, my lawn changed from a lush green to a deathly brown (see photos). Weed Man fully admits that there has been damage to my lawn, but they have so far refused to apologize for it and I have been forced to fight them for any form of compensation.

So, in classic Weed Man rhetoric, it has definitely not been an "amazing" day at Weed Man and no, you may not "amaze" me ever again.

Project Gallery



Two Photos

Scarborough Location 0 of 0 people found this review helpful. Helpful? [Yes](#) [No](#)

Jul 14, 2008

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